City Manager’s Report

COVID-19 Edition

www.HBReady.com
714-536-5511 (City Helpline)
#OneHB

In This Issue:
- Latest closure information
- Help for small businesses/local businesses
- Library: digital books available
- Assistance for seniors
- Donation/Volunteer opportunities
Huntington Beach Parking Lots, Pier and Other Active Recreational Amenities Close to Support Social Distancing Measures

This past weekend, many in the community expressed concerns about the crowd of visitors who spent time in Huntington Beach without practicing safe social distancing behavior. Of note, these social distancing violations of the Governor’s Stay-at-Home Executive Order occurred at our beaches, our Pier, and other outdoor recreational amenities. While the City prides itself on providing access to world-class amenities, our first priority remains the health and safety of the community. To that end, given the challenges associated with social distancing at certain amenities, the City has closed the Pier, beach parking lots and outdoor active recreational amenities until further notice.

The closures will help to discourage public gatherings and to restrict access to certain community amenities at locations like our Pier, where the physical infrastructure makes social distancing challenging. An overview of the facilities that the City closed include:

- Huntington Beach Pier
- Beach Parking Lots
- Playground Equipment
- Picnic Areas
- All Sports Fields and Courts
- The Dog Park located within Central Park

Additional amenities may be added to the closure list in the coming days as the City continues to monitor the COVID-19 situation. All facility closures will be posted on the City’s new COVID-19 website, www.HBready.com.

Enhanced Public Safety Education and Enforcement Measures

In addition to facility closures, the City is also instituting enhanced public safety education and enforcement measures. First, updated social distancing signage has been developed and posted throughout the beach, and additional signage will be posted at City parks during this coming week.

Furthermore, the City’s Police Department has instituted enhanced patrols of high-impact areas in the community, and police officers are increasing educational and enforcement efforts for those violating the State’s Stay-At-Home Order. This includes enforcement action against businesses who operate in violation of the Governor’s Order. Violations of these new State regulations can result in enforcement action as permitted by Government Code 8665. In addition, the Police Department asks the community to be accountable for their actions and practice social distancing, so our Public Safety resources can be more efficiently deployed throughout the City.

Beaches and Parks Remain Open, As City Emphasizes Social Distancing Responsibility

Lastly, City beaches and parks, along with the State beaches in Huntington Beach, will remain open to the public. This decision is being made with consideration given to State directives, including the decision to keep State beaches open, and the Governor’s pronouncement that individuals should continue to exercise and maintain their mental and physical health.

However, during this unprecedented time, the ability to leave your home also requires that each individual take extreme personal responsibility to ensure compliance with social distancing measures. Per the Governor’s Executive Order, this means that individuals should keep at least six feet away from others when outdoors. The City will continue to closely monitor all aspects related to the COVID-19 situation, and if the situation changes, we will certainly adjust our approach at the City. In the meantime, we’re encouraging everyone to stay calm, stay strong, and remember that we’ll get through this together… as One HB.

To request more information on the City’s response to COVID-19, please visit www.HBready.com or call our COVID-19 call center at (714) 536-5511.
Questions About City Service

- **Beach Parking Lots, the Pier and the Dog Park in Central Park are Closed** — however, the bike path and restrooms at the beach are open. Anyone spending time outdoors is asked to practice social distancing protocols (six feet apart).

- **Passports** — We encourage people to call the national passport hotline at 1-877-487-2778 or 1-888-874-7793 while the City Passport Office is closed.

- **Street Sweeping** - Given the increased number of people who are quarantining themselves at home, HBPD has suspended all Street Sweeping enforcement within the City until further notice. And yes, we are still Street Sweeping on a normal schedule.

- **Police Services** — The Huntington Beach Police Department (HBPD) will provide critical public safety services (patrol, custody, and investigations) at normal staffing levels. HBPD has closed its front lobby and stations to the public, in order to protect our first responders and visitors from COVID-19.
  
  ◊ Reports are being taken over the phone at (714) 960-8811.
  ◊ Traffic/Parking questions can be asked at (714) 536-5663.

HBPD will also provide increased patrol checks to closed businesses and residential neighborhoods. The Department is aware of the order by the Orange County Health Officer and the Governor and the City is in compliance with these. At this time, the police department is taking an educational approach with social gathering situations and will only be enforcing violations in aggravated situations.

- **Fire Services** — The Huntington Beach Fire Department (HBFD) continues to respond to all service calls at normal staffing levels.
  
  ◊ HBFD is prepared to handle calls from individuals reporting symptoms resembling COVID-19.
  ◊ HBFD is actively tracking all potential COVID-19 cases within the City.

- **Senior Care Services** — Essential senior care services including Meals on Wheels and lunch (takeout only, no dine in) at the Senior Center will continue to be provided. See next page for more info!

- **Water Bill Info** — In order to assist HB residents with financial challenges, we are temporarily suspending disconnections for customers unable to pay their municipal utility bill at this time. Please contact us at (714) 536-5919 and select option 9. Phone hours are Monday – Friday 8:30am to 4pm, excluding holidays.

- **Water Service and Quality** — There will be no interruptions to your water service. Also, Huntington Beach tap water is safe to drink. Per the CDC, the water treatment methods used in our drinking water system should remove or inactivate the COVID-19 virus.
Help for Seniors

As we continue to find ways to assist our community during these difficult times, we have collaborated with the Greater Huntington Beach Interfaith Council and want to connect those in need. If you're a senior at home and in need of assistance, please call our Senior Center at 714-536-5600 and if you're looking to help, please call 714-752-0406 or send an email to hbresponde@gmail.com. #huntingtonbeach #onehb #hbready

Do you need help?  

If you are a senior at home and in need of essential assistance, please call our Senior Center in Central Park at 714-536-5600.

Want to help?  

Get involved today by calling 714-752-0406, or send an email to hbresponde@gmail.com.

CITY OF HUNTINGTON BEACH
PUBLIC OUTREACH INFORMATION
Help for Small Businesses

Help for Small Businesses – The Small Business Development Center (SBDC) has compiled useful resource information for businesses that have been affected by COVID-19.

Visit: CALIFORNIASBDC.ORG or contact Manal Richa, Business Consultant, (657) 278-1801, manal.richa@ociesbdc.com.

For items related to economic development within the City of Huntington Beach, you may contact Robert Ramirez, Economic Development Project Manager, (714) 375-5186, robert.ramirez@surfcity-hb.org.

Support Local HB Businesses

COVID-19 has impacted many businesses throughout the City. Let’s support our local HB community by visiting www hbopenforbusiness com and https://www.surfcityusa.com/huntington-beach-open-businesses/ for a listing of restaurants offering delivery or take-out services. By patronizing these businesses using social distancing, we can collectively help make a difference. Let’s keep HB strong!!

Text Alerts for OC Residents

Residents can sign up to receive text message updates related to COVID-19. To opt-in, text OCCOVID19 to 888777. The County of Orange Emergency Operations Center has collaborated with Everbridge Nixle to launch a one-way alert system as an additional option to obtain COVID-19 information.

Utilities Update

Due to COVID-19, Southern California Edison and Southern California Gas Company will both temporarily suspend service disconnections until further notice.
March 26, 2020

City of Huntington Beach Department Main Line Phone Numbers
While City Hall is closed to the public, we’re still here to help answer your questions and provide you with excellent customer service. You can call our Helpline at 714.536.5511 to speak with someone from 9am to 5pm, seven days a week. Other direct lines below:

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<tr>
<th>Division</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>City Administration/City Council</td>
<td>714-536-5202</td>
</tr>
<tr>
<td>City Attorney Office</td>
<td>714-536-5555 (Automated Attendant)</td>
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<td>City Clerk</td>
<td>714-536-5227</td>
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<td>Community Development (Planning, Building, Office of Building Development OBD)</td>
<td>714-536-5271</td>
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<td>Community Services</td>
<td>714-536-5486</td>
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<td>Fire</td>
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<td>Human Resources</td>
<td>714-536-5492</td>
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<td>Library</td>
<td>714-842-4481</td>
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<tr>
<td>Police</td>
<td>714-960-8811</td>
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<tr>
<td>Public Works</td>
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<tr>
<td>Utilities, Construction Permits</td>
<td>714-536-5431</td>
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<tr>
<td>Public Works</td>
<td></td>
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<tr>
<td>Beach and Park Maintenance, Trees, Trash, Street Sweeping, Graffiti Abatement</td>
<td>714-960-8861</td>
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City of HB Cancelled/Postponed Events

- March 25-29 – Jacks Surf Competition
- March 28-29 – OC Yoga Festival
- April 2-3 – Ragnar Relay
- April 3-5 – IJSBA Jet Ski Competition
- April 4 – Bunny Run
- April 4 – Corgi Beach Day
- April 4 – CA Strong Man Competition
- April 11 – Easter Hunt
- April 12 – Easter in the Park
- April 12 – Sunrise Service at the Pier
- April 18 – HSS Demo Days
- April 25 – Cruise in Car Show
- April 26 – Taste of HB
- May 6 – Cars and Copters
- May 9-10 – Sunset Beach Art Festival
- May 30 – Aids Walk OC
- Weekly Surf City Nights
- Weekly Pier Plaza Art Afaire
Cities across the country are expecting a surge in plumbing problems related to the use of disinfecting wipes to combat COVID-19. In Huntington Beach, water utility officials are urging people not to flush wipes and other products that can jam up plumbing and the wastewater system.

The Environmental Protection Agency says products like Clorox and Lysol disinfecting wipes can be effective in removing the new coronavirus from surfaces. But they also wreak havoc on pipes as wipes can easily block pipes in your home. They can also clog screens that filter wastewater at city treatment plants.

It’s not just disinfecting wipes that gum up the works. So-called flushable wipes, baby wipes and regular paper towels clog drains as well as tampons, pads and dental floss. Even facial tissues can cause problems.

It’s a problem that could grow as people become more conscious of cleaning surfaces. There are options other than wipes to kill the virus on surfaces. Many disinfecting sprays and liquids work. The Centers for Disease Control and Prevention also says homemade bleach and water or alcohol and water solutions are also effective as long as they are mixed properly.
Stormwater Quality Website

Our everyday actions can contribute to pollution prevention of water resources. Stormwater and urban runoff flows down our gutters to storm drain systems picking up pollutants before discharging to our local channels and eventually our ocean. Untreated discharges of stormwater and urban runoff degrade our waterways which can harm both aquatic ecosystem and quality of life in our community. Other effects of stormwater pollution include contamination of water supply sources and loss of recreational activities such as fishing, swimming, and boating. Everyone in Huntington Beach plays a role in preventing stormwater pollution and improving water quality because we make daily choices that can impact it.

The City has recently completed a re-design of the Stormwater Quality website. This website has been designed with the purpose to provide information and resources to our community, residents and local businesses, on how to prevent stormwater and urban runoff pollution. We encourage everyone in our community to learn about the importance to prevent pollution, and through our website, find helpful tools that can be implemented at home and businesses on a day-to-day basis. Join us on our effort to reduce stormwater pollution and eliminate urban runoff in Huntington Beach.

LEARN MORE VISIT OUR WEBSITE find it in the Public Works section

Huntington Beach Fire Department

Coronavirus (Covid-19)

Help prevent the spread of respiratory diseases like COVID-19

WASH YOUR HANDS
Wash your hands often with soap and water for at least 20 seconds.

COVER A COUGH OR SNEEZE
Cover your cough or sneeze with your sleeve, or tissue. Dispose of tissue and wash your hands afterward.

DON’T TOUCH
Avoid touching eyes, nose or mouth, especially with unwashed hands.

KEEP YOUR DISTANCE
Avoid close contact (minimum 6 ft) with people who are sick and avoid large crowds of people.

STAY HOME
If you experience a fever or respiratory symptoms like a cough, stay home and avoid contact with others.

GET HELP
If you experience symptoms of COVID-19 (cough, fever, shortness of breath), call your health care provider or local health department before seeking care.

To keep citizens properly informed, the City of Huntington Beach has created a 24 hour hotline and website that will be updated on a regular basis.

Covid-19 Hotline (714) 536-5978
www.hbready.com
March 26, 2020

Stay Safe During COVID-19
To get the most up-to-date and accurate information regarding COVID-19, make sure that you are receiving information from trusted sources only. If you receive an email or text that seems suspicious, don’t click on any of the links. Avoid getting scammed by following only sources such as the Center for Disease Control and the World Health Organization. For local updates, visit the Orange County Healthcare Agency at www.ochealthinfo.com and our www.HBready.com website.

STAY CYBER SAFE DURING COVID-19

Use Only Trusted Sources

The scammers are out there waiting to take advantage of people's fears. They may use emails, social media or phone calls to get personal information, sell products or solicit a donation by spreading misinformation.
With the need to maintain social distancing, now is a good time to read those books that you have been meaning to read. The good news is that the Huntington Beach Digital Library is open for you. See more: http://www.libraryaware.com/19/Posts/View/294ffa3b-0f86-44f9-9af7-d7daea6847ad?SID=8ac481aa-d192-47d1-a742-08788e110308

Library Goes DIGITAL

Your library can be your haven, even when it's closed.

These are uncertain times, and anxiety levels are understandably high. Kids are out of school, and many adults are either home from work or working from home. Life is a bit, well, unusual.

Take a deep breath and know your library is here to get you through these difficult days. We've got great escapes and reading challenges for everyone - kids, teens, and adults, too!
Volunteer. Donate.

Our non-profits are on the frontlines of the COVID-19 battle. To support their activities, Orange County has activated its virtual Emergency Volunteer Center (EVC) managed by OneOC. Social distancing of 6 feet or more and personal protective measures to prevent close contact are in place.

To volunteer, please visit volunteers.oneoc.org.

If you are a non-profit looking for volunteers, please email OneOC at disaster@oneoc.org and place in subject line: COVID Non-Profit Request.

If you are a non-profit looking to be part of the County response, please email your contact information to COAD.OrangeCounty@gmail.com.

Monetary donations are the best way to provide support for disaster recovery and the community.

OC United Way and Orange County Community Resilience Fund have established monetary funds to support local non-profits and individuals within Orange County.

• OC United Way
  (949) 660-7600

• Orange County Community Resilience Fund
  (714) 597-6630

OC Food Bank and Second Harvest Food Bank are also accepting monetary donations.

Donate Responsibly PSA Video

#OCCOVID19
DONATIONS NEEDED

Orange County relies on community partnerships to fill the gap and support the various needs of low-income and dependent residents, including foster children and seniors. The items collected will be distributed through existing processes to the appropriate government agencies and non-profits who support our most vulnerable Orange County residents.

WE ARE CURRENTLY NOT ACCEPTING ITEMS SUCH AS CLOTHING, TOYS AND FURNITURE. PLEASE REFRAIN FROM DONATING OTHER UNSOLICITED ITEMS AT ANY GOVERNMENT FACILITY AT THIS TIME.

Donations are accepted at:
Orange County Rescue Mission
1 Hope Drive, Tustin, CA 92782
Hours of Operation: Monday-Friday 8 a.m. - 4 p.m

We are currently ONLY accepting new/unopened/unused items listed below at this time.

BABY FORMULA
- Similac Pro Advance
- Similac Pro Sensitive
- Enfamil
- Enfamil Gentlease
- Nido (age 1 and up)

BABY DIAPERS (ALL SIZES)
- Regular
- Sensitive
- Overnight

BABY WIPECES
- Regular Wipes
- Sensitive Wipes
- Water-Based Wipes

ADULT WIPES
- Flushable Wet Wipes
- Hygiene Wipes

FEMININE PADS
- Regular
- Heavy
- Extra Heavy

ADULT DISPOSABLE DIAPERS / PADS
- Disposable Underwear for Men
- Disposable Underwear for Women
- Hospital Bed Pads

ADULT NUTRITION SHAKEs (ANY FLAVORS)
- Nutrition Shake
- Clucerna Diabetes Nutritional Shake
- Vegan Nutrition Shake

GROCERY GIFT CARDCS
- $25 or $50

PROTEIN BARS (ANY FLAVORS)
- Protein Bar
- Gluten Free / Vegan Protein Bar

#OCCOVID19
March 26, 2020

What does this mean for you:

How long will we stay home?
The order is temporary but will remain in place until further notice. This goes into effect on Thursday, March 19, 2020.

What can I do? What’s open?
- Gas stations
- Pharmacies
- Food: Grocery stores, farmers markets, food banks, convenience stores, take-out and delivery restaurants
- Banks
- Laundromats/laundry services

What’s closed?
- Dine-in restaurants
- Bars and nightclubs
- Entertainment venues
- Gyms and fitness studios
- Public events and gatherings
- Convention Centers

Where does this apply?
This is in effect throughout the State of California.

Am I locked in the house?
No! You can go outside and get exercise and shop for essential needs but you must practice social distancing! Remember to stay 6ft apart.
This story can fit 150-200 words.

One benefit of using your newsletter as a promotional tool is that you can reuse content from other marketing materials, such as press releases, market studies, and reports.

While your main goal of distributing a newsletter might be to sell your product or service, the key to a successful newsletter is making it useful to your readers.

A great way to add useful content to your newsletter is to develop and write your own articles, or include a calendar of upcoming events or a special offer that promotes a new product. You can also research articles or find “filler” articles by accessing the World Wide Web. You can write about a variety of topics but try to keep your articles short.

Much of the content you put in your newsletter can also be used for your Web site. Microsoft Publisher offers a simple way to convert your newsletter to a Web publication. So, when you’re finished writing your newsletter, convert it to a Web site and post it.

Selecting pictures or graphics is an important part of adding content to your newsletter. Think about your article and ask yourself if the picture supports or enhances the message you’re trying to convey. Avoid selecting images that appear to be out of context.

Microsoft Publisher includes thousands of clip art images from which you can choose and import into your newsletter. There are also several tools you can use to draw shapes and symbols.

Once you have chosen an image, place it close to the article. Be sure to place the caption of the image near the image.

Inside Story Headline

Inside Story Headline

Inside Story Headline

If the newsletter is distributed internally, you might comment upon new procedures or improvements to the business. Sales figures or earnings will show how your business is growing.

Some newsletters include a column that is updated every issue, for instance, an advice column, a book review, a letter from the president, or an editorial. You can also profile new employees or top customers or vendors.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current technologies or innovations in your field. You may also want to note business or economic trends, or make predictions for your customers or clients.

MUNICIPAL WATER DISTRICT OF ORANGE COUNTY PRESENTS

WATER AWARENESS POSTER CONTEST

ALL Orange County students in grades K-12 are invited to create posters that reflect the theme:

WATER IS LIFE.

CONTEST RULES

DEADLINE: APRIL 3, 2020

Open to all Orange County students in grades K-12.

Submissions must reflect the student’s own ability.

Posters must be drawn horizontally on 8.5 x 11 in. or 12 x 18 in. paper. Paper available upon request.

ORIGINAL ARTWORK ONLY. Posters submitted with copyrighted characters or images (e.g. Mickey Mouse) will not be accepted. Students are allowed to use the Ricky Raindrop character in their artwork.

All posters will be the exclusive property of the Municipal Water District of Orange County for reproduction or promotional purposes, and may be published at mwdoc.com

WATER AWARENESS POSTER CONTEST

WIN AN IPAD!

One grand prize winner per grade divisions: K-2 / 3-5 / 6-8 / 9-12

*All winning students, along with their parents and teachers, will be invited to attend a special awards ceremony at the Discovery Cube!

SUBMIT ARTWORK

PLEASE CLEARLY WRITE THE FOLLOWING INFORMATION ON THE BACK OF YOUR POSTER

★ Student’s Name
★ School Name
★ School District
★ Teacher’s Name
★ Teacher’s Email
★ Grade Level
★ Parent’s Name
★ Parent’s Email
★ Parent’s Phone

ATTENTION TEACHERS!

Submit your students’ artwork as a batch to be entered in a drawing for a class pizza party with Ricky Raindrop!

MAIL OR DROP OFF ENTRIES TO:

To: MWDON
18700 Ward Street
Fountain Valley, CA 92708
Attn: Traci Muldoon

QUESTIONS?

Contact Traci Muldoon
tmuldoon@mwdoc.com
(714) 593-5004
## City Hall Directory

<table>
<thead>
<tr>
<th>Service</th>
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<tbody>
<tr>
<td>Helpline</td>
<td>(714) 536-5511</td>
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<td>City Attorney</td>
<td>(714) 536-5555</td>
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<td>City Clerk</td>
<td>(714) 536-5227</td>
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<td>Passports</td>
<td>(714) 374-1600</td>
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<td>City Council</td>
<td>(714) 536-5553</td>
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<td>City Manager</td>
<td>(714) 536-5202</td>
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<td>Community Services</td>
<td>(714) 536-5486</td>
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<td>Beach Operations</td>
<td>(714) 536-5281</td>
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<td>Business Development</td>
<td>(714) 536-5582</td>
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<td>Finance Department</td>
<td>(714) 536-5630</td>
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<td>Business Licenses</td>
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<td>Public Works</td>
<td>(714) 536-5431</td>
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<td>Graffiti Removal</td>
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Oliver Chi  
City Manager  
[www.huntingtonbeachca.gov](http://www.huntingtonbeachca.gov)