

City Manager's Report

CITY OF HUNTINGTON BEACH

January 23, 2018



City Launches Customer Service Survey

In 2017, the City Council convened a sub-committee to review the City's customer service practices and look at opportunities to improve our service. An interdepartmental group, led by the City Manager's Office and the City Council's guidance, created two distinct surveys to measure our customer service performance.

One survey is related to General Customer Service, and one specifically addresses the permit/development services.

This new Customer Service Survey Program will launch next week and will include paper surveys that should be placed on all public counters. These surveys will also be available online for residents/customers to access at any time. The results from these surveys will be analyzed and performance metrics will be reported to the City Council.

The surveys can be found here – General Customer Service <https://www.huntingtonbeachca.gov/government/customer-satisfaction-survey/> and Permit Customer Service <https://www.huntingtonbeachca.gov/>



Valentine's Dinner Dance

2018 Authors Festival

New Show on Channel 3

Rocket-Lab Launch

Free Fair Housing Clinic

HBPD Citizen Academy
Application Due Feb. 16

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PUBLIC WORKS DEPARTMENT

Free Electronics Recycling Event

The Public Works Department and Beachside Recycling will hold a **free** electronics recycling event Friday and Saturday, January 26 and 27, from 9 a.m. to 4 p.m. This is a drive-through event in the parking lot at the Huntington Beach Library, 7711 Talbert Ave. Come to the west parking lot adjacent to the Theater and Goldenwest Street. All schools, businesses, and residents from Huntington Beach and other neighboring cities are welcome. Items to be collected and recycled include computers, monitors, televisions, cell phones, MP3 players, printers, microwaves, cables, wires, laptops--anything electronic! No batteries or light bulbs please.

This is a perfect opportunity to clean out the garage or warehouse, get rid of those old dust-collectors and help protect the environment at the same time. The non-profit "Friends of the Library" will receive a donation based on the total weight of TV's and computer monitors collected. For more information, call Public Works Trash and Recycling at 714-375-5010 or Beachside Recycling at 714-969-7638.



FREE ELECTRONICS RECYCLING EVENT



CITY OF
Huntington Beach
CALIFORNIA

Friday, January 26th, 9am-4pm
Saturday, January 27th, 9am-4pm

City of Huntington Beach
7111 Talbert Ave.
Huntington Beach, CA 92648

(Central Library Parking Lot)

This is a Drive-Through Event.
Please Do Not Drop-Off Inside Library or Loading Dock.

We Responsibly Recycle:

- Computers - Televisions - Monitors
- Cell Phones - Cables & Wires - Laptops
- Printers - Keyboards - DVD Players

Questions? Call 714-969-7638

**BEACHSIDE
RECYCLING**

COMMUNITY DEVELOPMENT DEPARTMENT

Planning Commission

On Tuesday, January 23, at 7 p.m. in the Council Chambers the Planning Commission will review the following items:

TENTATIVE TRACT MAP NO. 18068/ CONDITIONAL USE PERMIT NO. 17-008/ COASTAL DEVELOPMENT PERMIT NO. 17-003/ SPECIAL PERMIT NO. 17-001(MAIN STREET MIXED USE): **TMM:** a subdivision map to consolidate six parcels into a 0.42 acre parcel for condominium purposes. The map includes right-of-way dedication along Main Street and a portion of the public alley between Main Street and Lake Street; **CUP/CDP:** to permit 1) the construction of a four-story mixed-use project consisting of 5,000 sq. ft. of retail, 20 residential units (condos), six on-site commercial parking spaces, and a one-level subterranean parking structure consisting of 40 residential parking spaces on a 0.42 acre site and 2) to participate in the parking in-lieu fee program for nine commercial parking spaces; and **SP:** to permit a 2.55 ft. average setback on the third floor, along Main Street, in lieu of a minimum average setback of 10 ft. at 414-424 Main Street (east side of Main St., between Orange Ave. and Pecan Ave.) **City Contact:** Please contact Joanna Cortez, Acting Associate, for more information.

A copy of the agenda is available on the City's website at <http://www.huntingtonbeachca.gov/government/departments/planning/agendas/>. Please contact the Planning Division, at (714) 536-5271, with any questions.

Zoning Administrator

On Wednesday, January 31, at 1:30 p.m. in Room B-8 the Zoning Administrator will hold a special meeting to review the following items:

CONDITONAL USE PERMIT NO. 17-040/VARIANCE NO. 17-006 (ROD & GUN CLUB - CONTINUED FROM THE JANUARY 17, 2018, MEETING): **CUP:** To permit: 1) an approximately 5,084 sq. ft. addition to an existing 26,124 sq. ft. industrial building; 2) a commercial recreation use consisting of a private shooting range, car collection showroom, and members lounge with the onsite sales and consumption of alcohol (Type 57 ABC License); and 3) a request for reduced parking with a parking study. **VAR:** To permit reductions in landscape planters and drive aisle widths at 5872 Engineer Drive, 92649 (northwest corner of Engineer Dr. and Transistor Ln.). Please contact Jessica Bui, Assistant Planner, for more information.

COASTAL DEVELOPMENT PERMIT NO. 17-013/ (OWENS NEW SFR): To demolish an existing single family residence and construct an approximately 4,997.2 sq. ft., 2-story, single family residence with an attached 958.6 sq. ft. 3-car garage and a 130 sq. ft. balcony. The request includes a review and analysis for compliance with the Infill Lot Ordinance. The Infill Lot Ordinance encourages adjacent property owners to review proposed development for compatibility/privacy issues, such as window alignments, building pad height, and floor plan layout at 3565 Courtside Circle, 92649 (north of Coral Cay Ln. and west side of Courtside Cir.). Please contact Jessica Bui, Assistant Planner, for more information.

A copy of the agenda is available on the City's website at <http://www.huntingtonbeachca.gov/Government/Departments/Planning/PJB/zal/ZAAgendas.cfm>. Please contact the Planning Division, at (714) 536-5271, with any questions.

POLICE DEPARTMENT

Apply for the HBPD's 2018 Spring Citizens Academy

Are you interested in learning more about your police department? Do you have questions about why officers do what they do in certain situations? Have you always wanted to take an in depth look inside the daily operations of the police department? Well now is your chance!

We are currently accepting applications for our Spring 2018 Citizens Academy. The academy is a 12-week instructional course about the Huntington Beach Police Department and many other facets of law enforcement in general. You will learn about use of force, probation and parole, homeless issues, investigations, and even a SWAT/K9/HB-1 demonstration. This is a weekly three hour commitment to learn more about your police department and community. Classes will start on March 7, and will continue each consecutive Wednesday from 6pm-9pm until graduation on May 23.



If you are a resident or you work in our City and you want to take part in this exciting and educational course, go to the City of Huntington Beach website and sign up today at https://www.huntingtonbeachca.gov/government/departments/pd/employment_opportunity/CitizensAcademy.cfm!

If you are predominantly Spanish speaking and wish to apply for our Spanish Citizens academy, we are also accepting applications for that academy, which starts on March 6. The application process is the same, and can be located on the same web page. We will be accepting applications until Friday, February 16, so hurry and get those apps in today! If you have any questions, contact Officer Bennett at abennett@hbpd.org.



POLICE DEPARTMENT

PUBLIC CABLE TELEVISION AUTHORITY PREMIERES NEW TELEVISION SERIES ON LOCAL PUBLIC SAFETY

First episode of 'The Safety Net' features interviews with three local police chiefs

Fountain Valley, CA – *The Safety Net*, a new television program highlighting public safety in local communities, premieres this month in the cities of Fountain Valley, Huntington Beach, Stanton and Westminster. The program is produced by the Public Cable Television Authority in conjunction with each city.

The premiere episode shines the spotlight on the three local police chiefs in our communities: Chief Kevin Childe from the City of Fountain Valley; Chief Ralph Ornelas from the City of Westminster; and Chief Robert Handy from the City of Huntington Beach. *The Safety Net* host, Christina Macaulay, sits down for an interview with each of the chiefs, touching on their careers, goals, and other items of interest.

“We believe *The Safety Net* will be an excellent source of information about public safety in our communities,” said John Borack, general manager of the Public Cable Television Authority. “We’re looking forward to going out in the field to capture stories that will provide viewers with useful information about police, fire, and public safety in general.”

The Safety Net airs throughout the week on Spectrum Channel 3 in the cities of Huntington Beach, Westminster, Fountain Valley and Stanton, and is also available on Frontier FiOS, AT&T U-Verse, and via each city’s website. For specific airdates and times, visit <https://www.huntingtonbeachca.gov/residents/videos/hbtv3-programming-guide.pdf>

Located in Orange County, the Public Cable Television Authority is a joint powers agency representing the cities of Fountain Valley, Huntington Beach, Westminster, and Stanton and produces exclusive local television programming for each of its member cities.



Three local police chiefs pause for a photo on the set of the new PCTA-produced television program, The Safety Net (L-R): Westminster Police Chief Ralph Ornelas; Fountain Valley Police Chief Kevin Childe; and Huntington Beach Police Chief Robert Handy

FIRE DEPARTMENT

HBFD CONTINUES TO RESPOND TO COMMUNITIES IN NEED

Last year, torrential rains and wildfires were abundant in California. Unfortunately, 2018 started with a major avalanche of mud and debris that devastated the city of Montecito in Santa Barbara County.

On Wednesday, January 10, Huntington Beach Fire Department firefighters responded on a mutual aid request to Santa Barbara County to help with the Montecito disaster. Initially, the units were assigned to perform search and rescue of victims. After several days, their assignment shifted to recovery and support, which included providing fire and emergency medical response to nearby communities.

The statewide mutual aid system coordinates resources from various jurisdictions in California when the local agency is quickly overwhelmed. This mutual aid is voluntary between local jurisdictions and the State under the terms of the terms of the *California Disaster and Civil Defense Master Mutual Aid Agreement*, as provided for in the *California Emergency Services Act*. It also provides an option to contact the federal government if state resources are not enough.

Huntington Beach has been selected as one of the agencies to staff an engine company for the Office of Emergency Services (OES). This green unit is manned by HBFD personnel and travels throughout the state to help with disasters and major emergencies. The experiences gained during the OES deployments allow personnel to bring back knowledge and expertise about serious emergencies for our own community.

These units are still in Santa Barbara County helping with the recovery from this massive devastation. Our community remains safe as Huntington Beach fire stations are covered by off duty personnel. We can take comfort in knowing that if a large disaster strikes our own community, there are resources available to help us in our time of need!



OFFICE OF BUSINESS DEVELOPMENT

LOCAL BUSINESS HEADLINES

Huntington Beach businesses continue to make news across a broad range of fields. Here are just a few exciting headlines that have highlighted Surf City businesses within the past month:

- ◆ **SpaceX rival Rocket Labs Puts Satellites in Orbit:** Huntington Beach Based Rocket Labs launched the test flight of its second second Electron orbital launch vehicle, called “Still Testing,” from its privately held Launch Complex 1 on the Mahia Peninsula in New Zealand at 5:43 p.m. on Saturday, January 20. Rocket Labs aims to serve as a lower-cost alternative for pounds into low orbit. The company has already lined up clients that include NASA, Spire, Planet, Moon Express and Spaceflight. Rocket Labs aims to one day launch up to 120 times per year. City Council recently visited Rocket Labs and is glad they choose to remain headquartered in Huntington Beach!
- 
- ◆ **Revolutionizing Retail:** Hurley’s newest physical location, located in *Pacific City*, is a 4,000 square foot masterpiece brand experience. Envisioned as a hangout spot for Huntington Beach Surfing Teams, the retail experience is enhanced with WIFI, comfortable couches taking in the view of the surf line, and TV’s playing surf videos. Surfers also have the ability to customize their wetsuits or try out some of the display boards.
 - ◆ **California Milk Processing Board:** the California Milk Processing Board has consolidated its advertising efforts under one roof to work with *Huntington Beach Based Gallegos United*. Prior to their working with the Milk Processing Board, Gallegos United only worked on Spanish-language ads.
 - ◆ **Seizing David & Goliath:** Last month, *INNOCEAN Worldwide*, headquartered in Huntington Beach, acquired the advertising agency David & Goliath for roughly \$71 million. This will expand INNOCEAN’s reach beyond its core automotive account base. INNOCEAN is now the advertising agency for several Orange County businesses including Hyundai Motor America, Genesis Motor America, Kia Motors America, and Vizio Inc.

Free Monthly Walk-In Fair Housing Counseling for Tenants and Landlords

The Fair Housing Foundation will hold a monthly walk-in clinic at City Hall on Wednesday, January 24 and Monday, February 26 from 10 a.m. to noon in Fifth Floor Office of Business Development. A counselor will be available on a first-come, first-served basis to discuss any rental housing issues, tenant/landlord disputes and to ask questions about Fair Housing Laws. No appointment or RSVP is necessary. The City partners with the Fair Housing Foundation to provide services to the community related to fair housing issues and is also available by phone Monday through Friday at (800) 446-3247 or on a walk-in basis at their offices in Anaheim and Long Beach. More information is available at www.fhfca.org.

COMMUNITY SERVICES

Need a New Year's Resolution for 2018? Learn a new skill or hobby at the Huntington Beach Art Center!

Can't get enough HGTV? Take our two day "Interior Design for Your Home" workshop!

Interior Design for Your Home Taught by Lucia Henry

Learn from a professional interior designer how to create your dream home! The sky is the limit when it comes to color choices, fabrics, furniture, and accessories, and how they are brought together. In this two day workshop, you will learn step-by-step the basics of space planning, color concepts, and selection of the right elements such as furnishing, lighting, flooring, and surfaces to create and decorate the home you always wanted.



Dates & Times:
February 10 & 17, 2018, 1:00-3:00 pm
March 10 & 17, 2018, 1:00-3:00 pm

Love Surf City's landscapes? Create a masterpiece of our beautiful backyard in "Streetscapes in Watercolor!"

Streetscapes in Watercolor Taught by Carlo Chappy Valente

This is a fun and exciting class exploring the use of watercolor for beginner and intermediate painters. We will be playing with ways to interpret architectural elements, human form, and the flora and fauna of Southern California.

Dates and Times:
Thursdays, February 22 – March 22, 2018, 5:30 – 7:45 pm

Register online at hbsands.org or at the HB Art Center

COMMUNITY SERVICES DEPARTMENT

PROJECT SELF-SUFFICIENCY IS MOVING!

Why are you moving?

We were given a tremendous opportunity to expand our services to all of Orange County through a grant and we needed more physical space. At about the same time, Hoag Hospital was developing a collaborative non-profit space and PSS was approved to move to this amazing dedicated nonprofit community space. It's a rent free space which allows us to continue with our current budget without incurring higher administrative costs.

When are you moving?

Our plan is to be fully moved into the Hoag Space by the end of January 2018.

Will you still be connected to Huntington Beach?

Absolutely! Huntington Beach will always be home but it is time for Project Self-Sufficiency to sprout its wings and grow. We saw an opportunity and we grabbed it. All of 2017 has been dedicated to that growth, hiring staff and submitting all of the paperwork involved with becoming an independent nonprofit agency. We will still be serving Huntington Beach low income student parents and we still need your wonderful support!

Who else will you be serving now that you are expanding?

We are focusing our expansion on low-income, single parents that are in school and live in the following communities or school districts:

| | | | | |
|------------------|--------------|-----------------|----------------------------------|---------------|
| Huntington Beach | Costa Mesa | Fountain Valley | Westminster | Newport Beach |
| Santa Ana | Garden Grove | Cypress | Coast Community College District | |

Tell me more about the Hoag Center for Healthy Living Collaborative.

Hoag Hospital saw a need and a vision for the community and took a medical office building and converted it into a community space that has numerous nonprofit agencies all co-located in one beautiful space. Currently, any community member in need can access any services. Some of the services are: The Public Law Center, Costa Mesa Family Resource Center, CalWORKs office, pediatric clinic, dental clinic, Public Health Nurse, monthly food bank, children's programming, a computer classroom, after-school programming in the summer and a fully staffed Mental Health Clinic. This is in addition to numerous nonprofit organizations that have part-time hours and additional programming at the Center for Healthy Living. This will be a great fit for PSS families and reduce time, energy and gas that is spent getting from one social services agency to another.

Office/Mailing Address
Project Self-Sufficiency
307 Placentia Ave, Suite 203
Newport Beach, CA 92658
949-478-1914

www.pssoc.org

Brigette Beisner, Director

Administration and Intake

b.beisner@pssoc.org

Beth Jackson-Pardo, Case Manager

Client Services and Programs

b.jacksonpardo@pssoc.org

LIBRARY SERVICES DEPARTMENT



Oak View Branch Library to Host Family Evening Pajama Storytime

The next installment of the popular Family Evening Pajama storytime will take place on Wednesday, January 31, from 6 to 7 p.m. Join Miss Tammie at the Oak View Branch Library, located at 17251 Oak Lane and enjoy a special storytime created especially for children and their families -- featuring music, songs, finger plays, flannel board stories, and crafts! Children (and their parents, too) are invited to wear their pajamas to this fun program featuring winter stories and activities!

INFORMATION SERVICES DEPARTMENT

Did you know you can get an online estimate of building permit construction fees based on your project valuation on the City Website? To find a quick link to this Fee Calculator online application, click on the Services navigation tab and then click on Planning and Construction.

A link to the Fee Calculator will be on the Planning and Construction page.

http://www.huntingtonbeachca.gov/government/departments/building_safety/permit_center/fee_schedule_information.cfm

Friends of the Children's Library

2018

Authors Festival

Tuesday, January 30

2:30 to 5:00 p.m.

Central Library

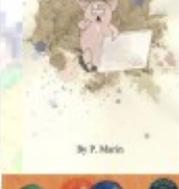
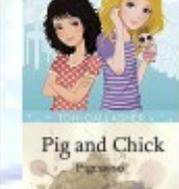
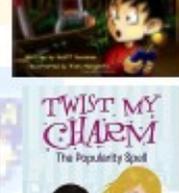
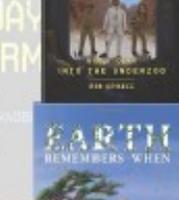
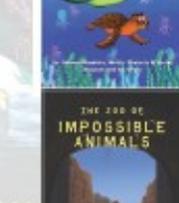
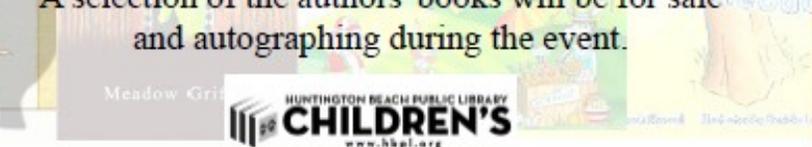
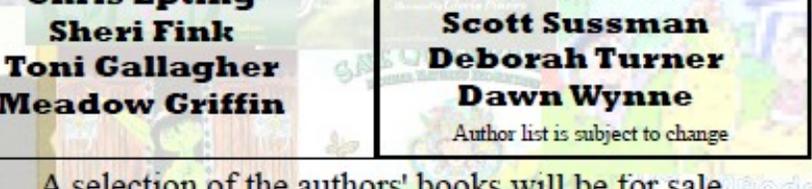
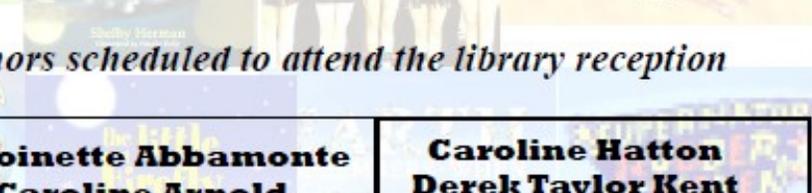
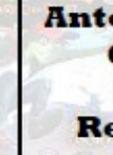
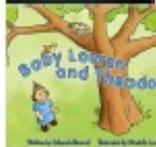
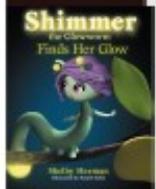
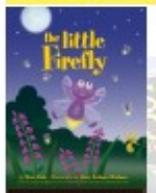
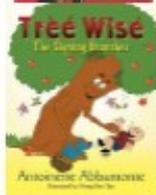
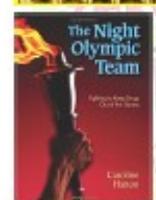
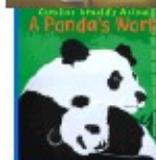
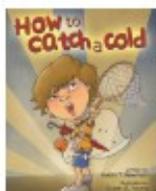
Authors scheduled to attend the library reception

Antoinette Abbamonte
Caroline Arnold
S Michele Chen
René Colato Lainez
Rob Crisell
Rod Davis
Chris Epting
Sheri Fink
Toni Gallagher
Meadow Griffin

Caroline Hatton
Derek Taylor Kent
Dawne Knobbe
Laura Lacámara
Adam T. Newman
Deborah Sherrell
Rachel Somoano
Scott Sussman
Deborah Turner
Dawn Wynne

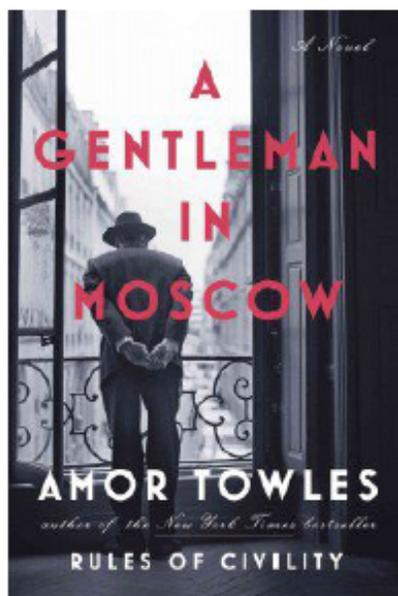
Author list is subject to change

A selection of the authors' books will be for sale and autographing during the event.



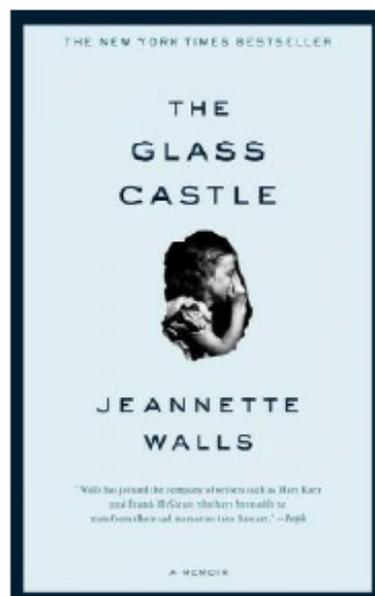
LIBRARY SERVICES DEPARTMENT

Main Street Library
Thursday
Book Club 



February 15th, 2018

A Gentleman in Moscow by Amor Towles



April 19th, 2018

The Glass Castle by Jeannette Walls

5:30pm (Book Discussions Begin @ 5:45pm)

Cookies, Coffee & Conversation Provided!
Adults 18 & Over for these Free Events!



Huntington Beach Public Library

Main Street Branch Library
525 Main Street
Huntington Beach, California 92648 | 714.375.5071
www.hbpl.org

Presented by the HBCOA

LEFT *my* Heart

In Central Park

Valentine's Day Dinner Dance

Friday, February 9
7:00-10:00 P.M.

DINNER

Dancing

RAFFLES

DRINKS

FUN

18041 Goldenwest ST.
Huntington Beach CA, 92648
714-536-5600

Purchase Tickets in Advance
HBCOA Member \$20
Non Member \$25



CITY MANAGER

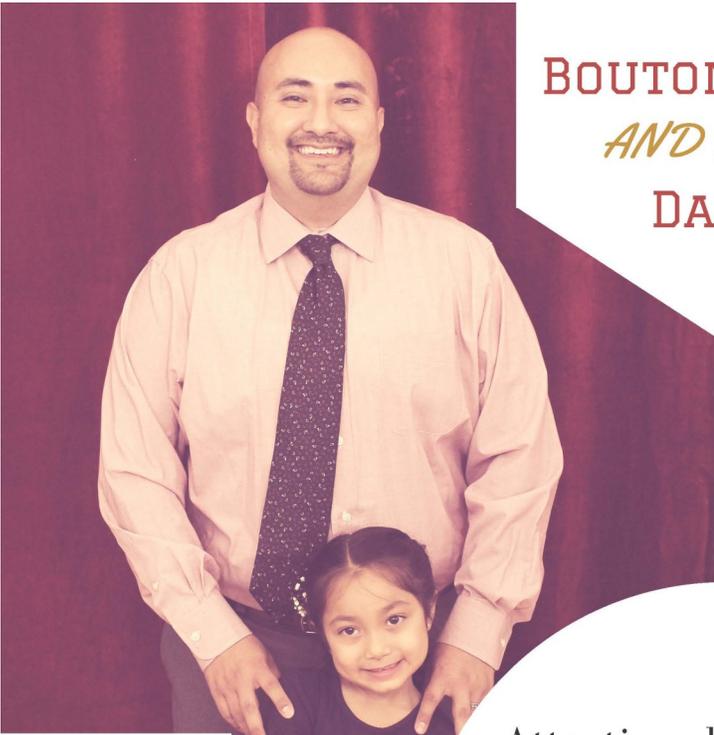
COFFEE with the MAYOR!

City of Huntington Beach

Residents of Huntington Beach are invited to join Mayor Mike Posey for coffee and engaging conversation near you. Mayor Posey would like you to come with questions, voice your concerns, and understand that no topic is off limits. Please take the time to come out and help Huntington Beach become the best that it can be! All are welcome!

| Location | Date |
|--|--------------------------------------|
| Chick-Fil-A 16388 Beach Blvd. | February 24, 2018 9:00am- 11:00am |
| Seacliff Starbucks 7101 Yorktown Ave. | March 17, 2018 9:00am- 11:00am |
| AOSA Coffee 16821 Algonquin St. #104 | April 14, 2018 9:00am- 11:00am |
| Monkey House Café 18862 Beach Blvd. | May 12, 2018 9:00am- 11:00am |
| Coffee Bean 17969 Beach Blvd. | June 16, 2018 9:00am- 11:00am |
| Clint Carrol Surf School | Thursday evening in July- TBD |

For more information email antonia.graham@surfcity-hb.org , or call (714) 536-5202



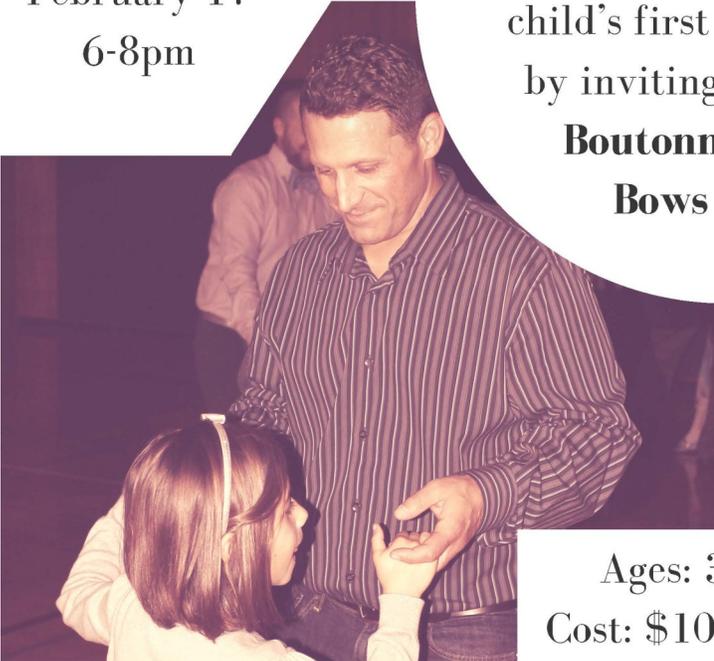
**BOUTONNIERES
AND BOWS
DANCE**



Saturday,
February 17
6-8pm

Attention all moms, dads,
aunts, uncles, grandmas &
grandpas! Make your
child's first dance special
by inviting them to the
**Boutonnieres and
Bows Dance!**

City Gym
1600 Palm
Avenue



Ages: 3 years +
Cost: \$10 per person

A tale as old as time, this year's dance will be set to the magical theme of "**BEAUTY AND THE BEAST** ." There will be dancing, dinner & dessert, arts & crafts and a photo booth!



Register in advance at **HBsands.org**. Call (714) 960-8884 for more info.

City Hall Directory

| | |
|-----------------------|----------------|
| City Attorney | (714) 536-5555 |
| City Clerk | (714) 536-5227 |
| Passports | (714) 374-1600 |
| City Council | (714) 536-5553 |
| City Manager | (714) 536-5202 |
| Community Services | (714) 536-5486 |
| Beach Operations | (714) 536-5281 |
| Business Development | (714) 536-5542 |
| Finance Department | (714) 536-5630 |
| Business Licenses | (714) 536-5267 |
| Fire Department | (714) 536-5411 |
| Human Resources | (714) 536-5492 |
| Information Services | (714) 536-5515 |
| Library Services | (714) 842-4481 |
| Community Development | (714) 536-5271 |
| Code Enforcement | (714) 375-5155 |
| Police Department | (714) 960-8811 |
| Public Works | (714) 536-5431 |
| Graffiti Removal | (714) 960-8861 |



Fred A. Wilson, City Manager
www.huntingtonbeachca.gov

