



City Manager's Report

CITY OF HUNTINGTON BEACH, CA

City Manager's Report

April 10, 2020

COVID-19 Edition

www.HBReady.com
714-536-5511 (City Helpline)
#OneHB

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CITY OF HUNTINGTON BEACH
PUBLIC OUTREACH INFORMATION



HB cares about you!



HBReady.com

Call Center: 714.536.5511

Daily 9am-5pm

COVID-19 and Mental Health

Take time to nurture your mental health during this crisis.

Everyone reacts differently to stressful situations. You may be feeling anxiety, worry, or fear related to the social disruption caused by COVID-19.

If you or a loved one experience these feelings, you can reach out to the following resources for support!

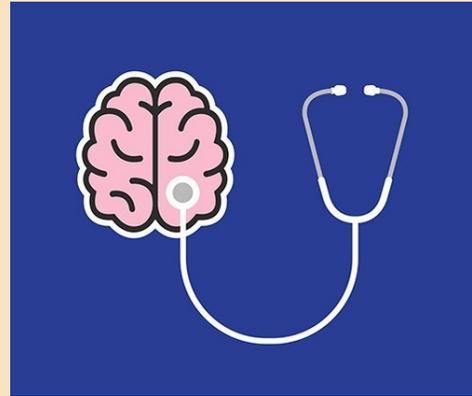
- You can call 1(855) OC-LINKS or visit www.ochealthinfo.com/oclinks Monday through Friday from 8 a.m. to 5 p.m. to talk or chat with a trained, clinical navigator.
- The NAMI Warmline is also here to provide non-crisis support for anyone struggling with mental health concerns from 9 a.m. to 3 a.m. Monday through Friday and 10 a.m. to 3 a.m. Saturday through Sunday at 1(877) 910-WARM or www.namiooc.org.

Importance of Mental Health During this Time

We understand. It's a trying time for our nation, let alone our world. While things may feel uncertain and a heightened sense of anxiety and fear amongst all of us, there are abundant resources to help guide you and the ones you love.

Take advantage of the help listed at:
<https://hbreadys.com/mental-health/>.

We care about the health, mind, body and soul of our HB community. #OneHB



City of Huntington Beach Department Main Line Phone Numbers

Although City Hall may be closed to the public, City employees are still here to help answer your questions and provide you with excellent customer service. You can call our Helpline at 714.536.5511 to speak with someone 9am to 5pm, daily. Other direct lines below:

City Administration/City Council	714-536-5202
City Attorney Office	714-536-5555 (Automated Attendant)
City Clerk	714-536-5227
Community Development (Planning, Building, Office of Building Development OBD)	714-536-5271
Community Services	714-536-5486
Finance Department	714-536-5200
Fire	714-536-5411
Human Resources	714-536-5492
Library	714-842-4481
Police	714-960-8811
Public Works Utilities, Construction Permits	714-536-5431
Public Works Beach and Park Maintenance, Trees, Trash, Street Sweeping, Graffiti Abatement	714-960-8861

City Manager's Report

City Closes Beachside Metered Parking Along PCH & Orange County Recommends the Use of Face Coverings to Slow the Spread of COVID-19

Beachside Metered Parking Closed Starting April 10

The City of Huntington Beach will close off all metered parking along the beach side of Pacific Coast Highway beginning today, Friday, April 10, until further notice. Given the critical importance of social distancing during the novel coronavirus (COVID-19) pandemic, the closures will further limit the number of visitors to our beaches and minimize the transmission of COVID-19. This closure follows the City's recent decisions to close the Huntington Beach Pier, parking lots, and grass areas to reinforce Governor Gavin Newsom's Stay-At-Home Executive Order. The Executive Order urges Californians to only leave their homes for essential needs and to practice social distancing as the best way to flatten the curve.

In addition, both large grass areas between 9th and 11th Streets and the Seapoint Picnic Area will be closed. Please do not enter these fenced areas as they are intended to prevent any gatherings that may spread COVID-19.

Enforcement of Beachside Metered Parking Closures

The Huntington Beach Police Department will patrol the beachside metered stalls along Pacific Coast Highway. Any vehicles parked illegally in these metered stalls starting April 10 will be ticketed and/or towed. Please do not park in any nearby residential neighborhoods, as parking throughout the City has been limited due to residents staying at home during the Order. The Huntington Beach Police Department will also be adding additional patrols in the neighborhoods near the beach to assist with parking and overcrowding issues.

The intent of closing these stalls is to limit visitation to the beach and flatten the curve of COVID-19 cases in Huntington Beach. This is a temporary closure only, but it will have real impacts by saving lives and bringing an end to this pandemic.

Orange County Recommends the Use of Face Coverings

The County of Orange is now recommending everyone, especially employees of essential businesses, to wear face coverings while leaving home for essential services. The Orange County Health Officer **STRONGLY RECOMMENDS** the following:

- All Essential Workers should wear a face covering while at work when interacting with the public or co-workers. In addition, all Orange County residents should wear a face covering when outside the home engaged in Allowed Activities.
- All entities necessary to maintain the continuity of operations of federal critical infrastructure sectors as identified here:

<https://covid19.ca.gov/img/Essentialcriticalinfrastructureworkers.pdf>, should maintain a healthy work environment as recommended by CDC's Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19) at <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>.

Face coverings can help limit the transmission of COVID-19, especially among infected patients who are asymptomatic and unknowingly spreading the virus. A face covering is not an N-95 or surgical mask, which should be reserved for medical professionals only. Face coverings can be made at home using a variety of materials, should cover the entire nose and mouth, and be secured with ties or straps. Instructions on making your own can be found at www.HBready.com.

Please note, however, that the best defense against COVID-19 remains unchanged:

- Stay at home and socially distance
- Wash hands frequently and thoroughly
- Avoid touching eyes, nose, and mouth with unwashed hands
- Avoid being around sick people
- Stay home if you are sick

For more information about City updates and services during the pandemic, please call our HB Ready Call Center at (714) 536-5511 or visit our COVID-19 website at www.HBready.com. In addition, a comprehensive list of resources for residents, businesses, volunteers, and other groups adversely impacted by COVID-19 is now available at hbready.com/resource-sheet.

IMPORTANT NOTICE REGARDING COVID-19 SERVICE UPDATES

Beginning Monday, March 30th and until further notice, we will be operating under the following guidelines:

- **Bulk items will be temporarily suspended.**
- We will accept cart contents only.
- Curbside recycling and yard waste collection services will remain in place.

Questions? Please call 714-847-3581



We'll handle it from here.®

Republic Services Maintaining Regular Collection Routes During COVID-19 Response; Bulky Item Service Suspended Until Further Notice

At this time, Rainbow/Republic Services continues to run all commercial and residential trash collection routes in Huntington Beach. Essential residential and commercial services include garbage, recycle, yard waste, and commercial organics collections and these services will continue as normal. However, **bulky item service is suspended until further notice.**

To protect the frontline employees, all material must be contained within the bin or residential carts. Trash should be bagged and inside the brown cart. For other local service updates, please visit Rainbow/Republic Services online at <https://www.republicservices.com/municipality/huntington-beach-ca>

PUBLIC WORKS DEPARTMENT



Stop Litter to Stop the Spread of Coronavirus

An increase in improperly discarded gloves and mask are causing concern in the community. As the use of personal protective equipment grows to slow the spread of COVID-19, so have reports of local parking lots littered with used gloves and masks. Littering is never acceptable, but more than ever, it is critical to dispose of trash properly.

No one should leave their used gloves or mask on the ground, in the bushes or parking lot, or throw their used food and beverage items on the ground. Use a trash can where available, or better yet, carry a bag in your vehicle where you can temporarily hold trash until you return to your home or workplace. Please do your part to slow the spread of coronavirus by practicing sanitary behavior and properly discarding all gloves, masks, and wipes. Please don't litter!

Fire Department

Senior Pen Pal Connection - Start Writing Now!

Did you know? Research shows that taking the time to handwrite anything – from letters to thank you cards – can provide physical and mental benefits such as improved memory and lower levels of anxiety. What better time than now to connect local senior citizens with children to brighten each other's day in the new Huntington Beach Fire Department program, Senior Pen Pal Connection.

- ◆ Are you a senior (over 65), manage a senior day care program, manage a senior residential program, or are an administrator for a skilled nursing center and are interested in the Senior Pen Pal Connection?
- ◆ Are you a parent of a child or a child care center operator who would like to be connected to a Senior Pen Pal? You will be contacted with a list of seniors that would love to receive letters and cards to brighten their day.

If you are in either category, please contact Lorene Ernst with the Huntington Beach Fire Department at Lorene.Ernst@surfcity-hb.org. We also have lots of seniors who receive meals through the Senior Center. If you want these Huntington Beach seniors to receive a letter or card (non-religious, please) with their meal, mail your letter or card to: HBFD/Senior Pen Pal, 2000 Main Street, Huntington Beach, CA 92648. We will make sure it's included with their meal delivery or pickup.

HOW TO BE SAFE AND STAY WELL DURING COVID-19

As we acknowledge the change and uncertainty shaped by COVID-19 and the associated deconstruction of social, workplace and family norms, the Huntington Beach Fire Department encourages everyone to follow the tips below to help you and your family during this time.

- ◆ **Develop a routine** that promotes connection with family, appreciation of health and compliments a sense of humor.
- ◆ **Practice Good Hygiene** - Wash your hands with soap and water frequently, or use at least 60% alcohol hand sanitizer. Avoid touching your face with unwashed hands. Cover your cough or sneeze with a tissue, otherwise cough or sneeze into your upper arm, not your hands.
- ◆ **Stay Hydrated** - Proper hydration promotes good health and helps maintain a strong immune system. As an example, a person weighing 200 pounds needs over 70 ounces of water per day to stay hydrated.
- ◆ **Maintain Balanced Nutrition** - Proper nutrition helps to strengthen the immune system and maintain a healthy body.
- ◆ **Clean and disinfect** frequently touched objects and surfaces.
- ◆ **Avoid Social Gatherings** – While in public areas, practice social distancing of at least six-feet when around other people.
- ◆ **Working From Home** - Make sure to get up, move around and take breaks throughout the day. Taking a brief walk or stretch throughout the day to keep the body moving, avoid joint stiffness and promote blood flow.
- ◆ **Remain aware** of the mental and emotional stress this situation will take on you, your family and friends. Remember to reach out and connect by phone, email, FaceTime, Skype, social media, etc.
- ◆ **Face Coverings** - Current Orange County Health guidelines recommend the use of a face covering when in public or while obtaining essential needs such as going to grocery store or gas station.

Visit HBReady.com for valuable and up-to-date information. City staff is also available to answer questions over the phone at (714) 536-5511 from 9am to 5pm daily. We will get through this challenging time as One HB!

Police Department

Fraud doesn't take a vacation during a pandemic and unfortunately, our vulnerable senior population is the primary target. Below are some tips to avoid being a victim of fraud.

- ◆ Don't answer the phone unless you recognize the phone number
- ◆ If the person on the other end of the phone creates some sort of urgency, it is probably a scam.
- ◆ Do not give out any personal information over the phone or in an email (i.e. social security number, credit card number, home address, etc.)
- ◆ If you are receiving an email, double check that the email address is from a legitimate source.
- ◆ Do not click on any ads or links from an email that is from an unknown sender.
- ◆ During a declared state of emergency, it is illegal for a business to increase its prices for essential goods or services by more than 10 percent, unless they can show their own costs have increased.
- ◆ Be aware of fake charity accounts that may be pretending to be from the World Health Organization or the Center for Disease Control and Prevention.
- ◆ Be aware of any business claiming to have a miracle cure. There is currently no cure for the coronavirus.



Keep in mind that legitimate agencies will **not** ask for your personal information over the phone. This includes agencies such as Southern California Edison and Southern California Gas Company. The Orange County District Attorney's Office has established a hotline to report individuals or businesses suspected of engaging in price gouging or any other COVID-19 related scam. The Orange County District Attorney Coronavirus Scam Hotline is available at 714-834-3482 or you can email a report to reportascam@da.ocgov.com.

REPORT ANY BAR THAT IS STILL OPERATING OR RESTAURANT OPEN FOR DINE-IN:



Call Environmental Health at (714) 433-6000, open Monday - Friday from 8 a.m. to 5 p.m.



Email complaint to ehealth@ochca.com



Online complaint at www.ochalthinfo.com/eh/contact/complaints





Huntington Beach Art Contest

A Collaboration Between:

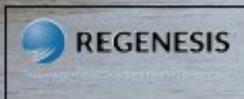
The City of Huntington Beach Environmental Board
and the Huntington Beach Union High School District

DUE APRIL 30th

"20/20...Perfect Vision for a Sustainable Future"

For Middle School and High School Students
who live in or attend school in Huntington Beach
or attend school in the HBUHSD.

Sponsors



We'll handle it from here™

- Limit of one piece per individual artist.
- Artwork will be judged on Creativity and Originality, Quality of the art, Overall Impression and Use of Media.
- There will be Five High School and Five Middle School Winners.
- Selected Artists will be recognized at an upcoming City Council Meeting.
- Winners receive "swag bags" from the sponsors.

IMPORTANT NEW TURN IN PROCEDURES

Mail To: Tess Nguyen, HB Community Dev. Office 2000 Main St. HB, CA 92648

E-MAIL a photo of your art piece and your waiver and send to:
education@hsb.surfrider.org

You may also include multiple photos if your piece is 2D or 3D



For more information, email:
education@HSB.Surfrider.org
or go to www.huntingtonbeachca.gov or
www.hbusd.edu/apps/pages/steam



City Hall Directory

Helpline	(714) 536-5511
City Attorney	(714) 536-5555
City Clerk	(714) 536-5227
Passports	(714) 374-1600
City Council	(714) 536-5553
City Manager	(714) 536-5202
Community Services	(714) 536-5486
Beach Operations	(714) 536-5281
Business Development	(714) 536-5582
Finance Department	(714) 536-5630
Business Licenses	(714) 536-5267
Fire Department	(714) 536-5411
Human Resources	(714) 536-5492
Information Services	(714) 536-5515
Library Services	(714) 842-4481
Community Development	(714) 536-5271
Code Enforcement	(714) 375-5155
Police Department	(714) 960-8811
Public Works	(714) 536-5431
Graffiti Removal	(714) 960-8861



Oliver Chi

City Manager

www.huntingtonbeachca.gov

