

How to access MyHB via the City's website

1. Click on "Report an Issue" at the top right corner of the City's website (circled in red below)

CITY OF
Huntington Beach
CALIFORNIA

INTERSTATE 405 IMPROVEMENT PROJECT

Report an Issue | Contact Us |

Google Custom Search

I Want to... Residents Government Business Visitors Services A-Z Index

City News

- Ascon Landfill Info
- Mayor's Award March - Brian Williams, City Attorney's Office
- Mayor's Award February - Corey Landrey, Public Works
- City Manager Fred A. Wilson to Step Down May 10

View More

Homeless Solutions & Navigation Center

Web Spotlights

- Ascon Landfill Information Available
- City Meetings Agendas & Minutes
- May 28th City Manager's Report
- Summer SANDS Recreational Guide
- Watch April 2019 Surfcity Highlights
- Customer Satisfaction Survey Available
- Atlanta Widening Project Update

View More

How to access MyHB via the City's website

2. Click on "Code Enforcement" (circled in red below) found on the "Report an Issue" page

The screenshot shows the City of Huntington Beach website's "Report an Issue" page. The header includes the city name and a search bar. A navigation menu at the top lists "I Want to...", "Residents", "Government", "Business", "Visitors", "Services", and "A-Z Index". A left sidebar contains a list of service categories, with "Report an Issue" highlighted. The main content area is titled "Report an Issue" and features a grid of 12 service categories, each with an icon and a right-pointing arrow. The "Code Enforcement" category is circled in red. The breadcrumb trail at the top of the main content area reads "home > services > report-issue".

CITY OF
Huntington Beach
CALIFORNIA

| Report an Issue | Contact Us |

Google Custom Search

I Want to... Residents Government Business Visitors **Services** A-Z Index

Report an Issue

Ask a Question

Animal Control

Business Services

Community Safety

Documents & Records

Forms & Applications

Graffiti Removal

Homeless Solutions

Housing & Human Services

Library Services

Mapping Services

News & Media

Noise Complaints FAQ's

Online Services

Payment Services

Planning & Construction

Recreation Parks & Culture

Service Requests

Traffic Streets & Parking

home > services > report-issue

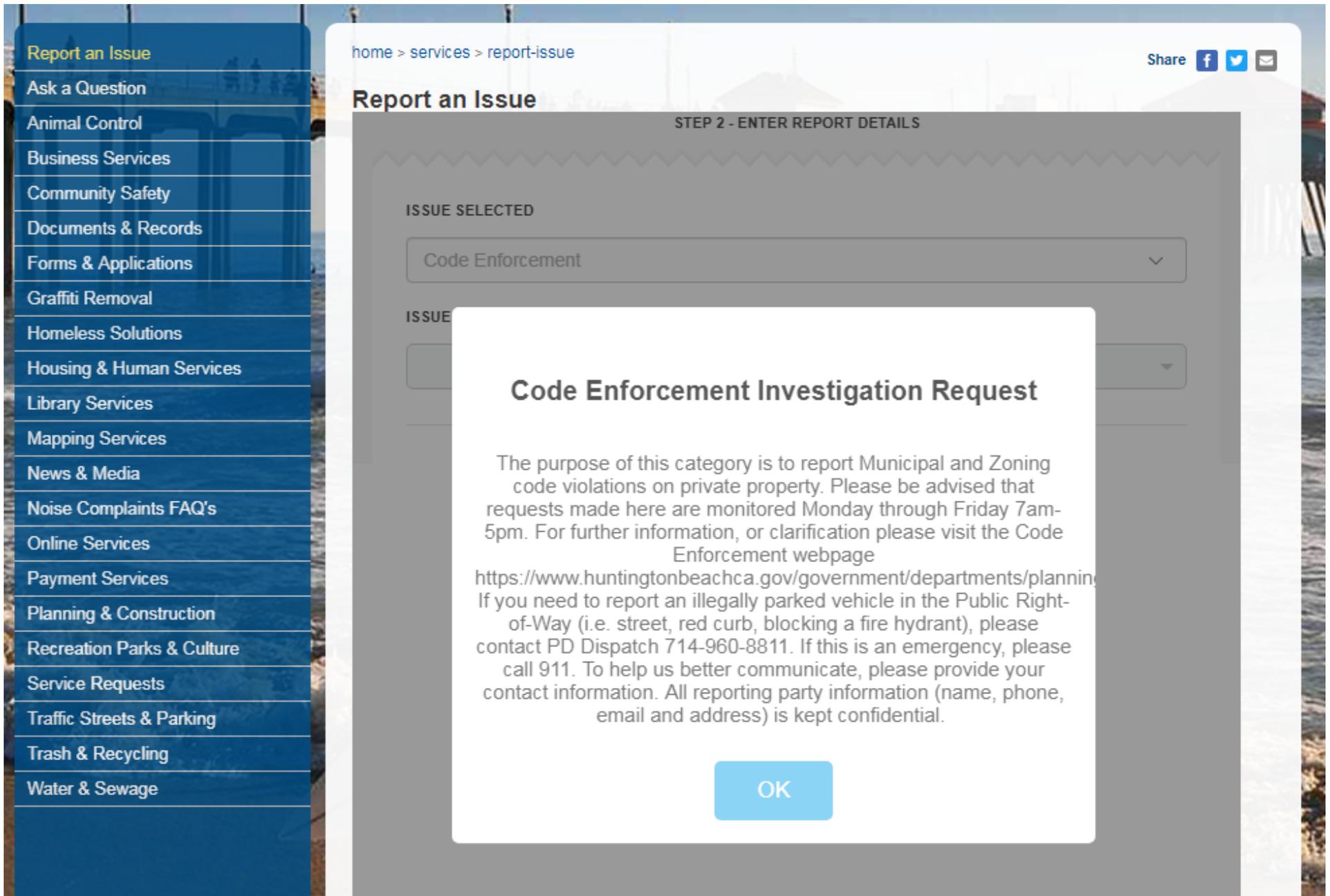
Share

Report an Issue

ABANDONED VEHICLES ON PUBLIC STREET/HIGHWAY >	AIR TRAFFIC NOISE >
ANIMAL CARE/SHELTER CONCERN >	BEACH AND PIER MAINTENANCE >
BEE SERVICES >	BLOCK WALLS AND FENCES >
CAPITAL IMPROVEMENT PROJECTS >	CODE ENFORCEMENT >
CONSTRUCTION COMPLAINT >	COYOTE INCIDENT >

How to access MyHB via the City's website

3. A “Code Enforcement Investigation Request” box will pop up (shown below) click on “OK”



home > services > report-issue

Share   

Report an Issue

STEP 2 - ENTER REPORT DETAILS

ISSUE SELECTED

Code Enforcement

ISSUE

Code Enforcement Investigation Request

The purpose of this category is to report Municipal and Zoning code violations on private property. Please be advised that requests made here are monitored Monday through Friday 7am-5pm. For further information, or clarification please visit the Code Enforcement webpage <https://www.huntingtonbeachca.gov/government/departments/planning>

If you need to report an illegally parked vehicle in the Public Right-of-Way (i.e. street, red curb, blocking a fire hydrant), please contact PD Dispatch 714-960-8811. If this is an emergency, please call 911. To help us better communicate, please provide your contact information. All reporting party information (name, phone, email and address) is kept confidential.

OK

Report an Issue

Ask a Question

Animal Control

Business Services

Community Safety

Documents & Records

Forms & Applications

Graffiti Removal

Homeless Solutions

Housing & Human Services

Library Services

Mapping Services

News & Media

Noise Complaints FAQ's

Online Services

Payment Services

Planning & Construction

Recreation Parks & Culture

Service Requests

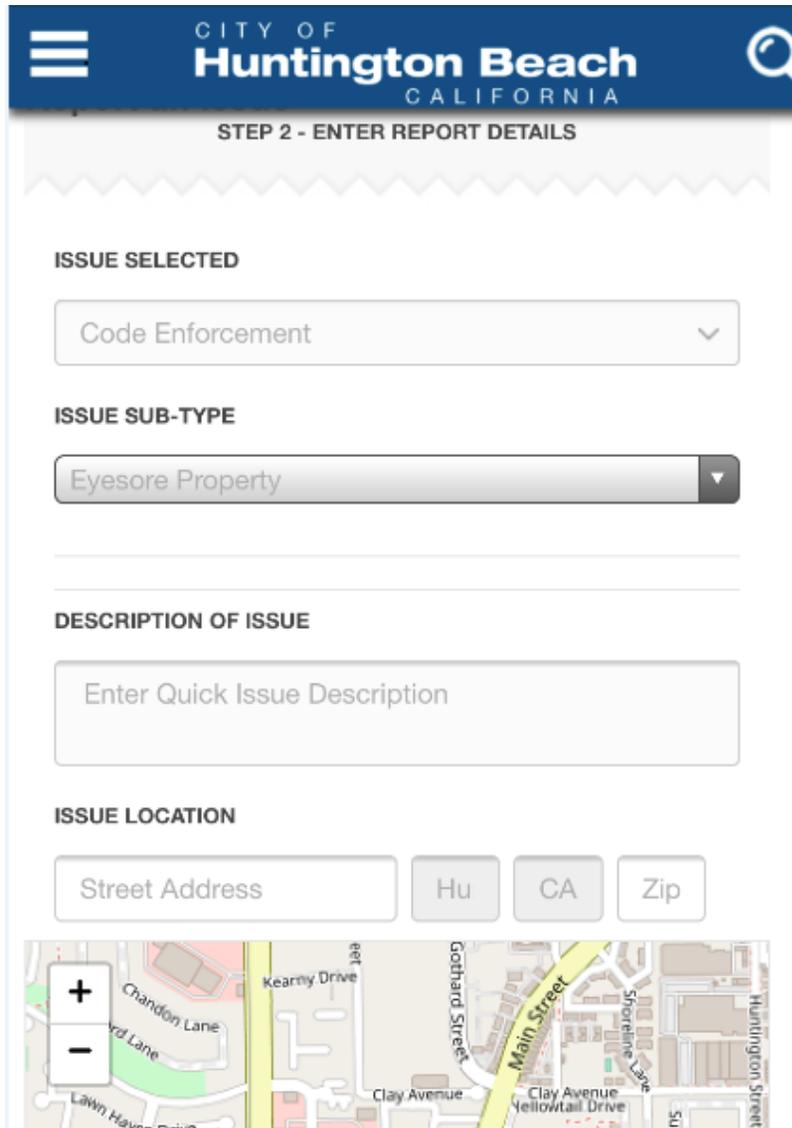
Traffic Streets & Parking

Trash & Recycling

Water & Sewage

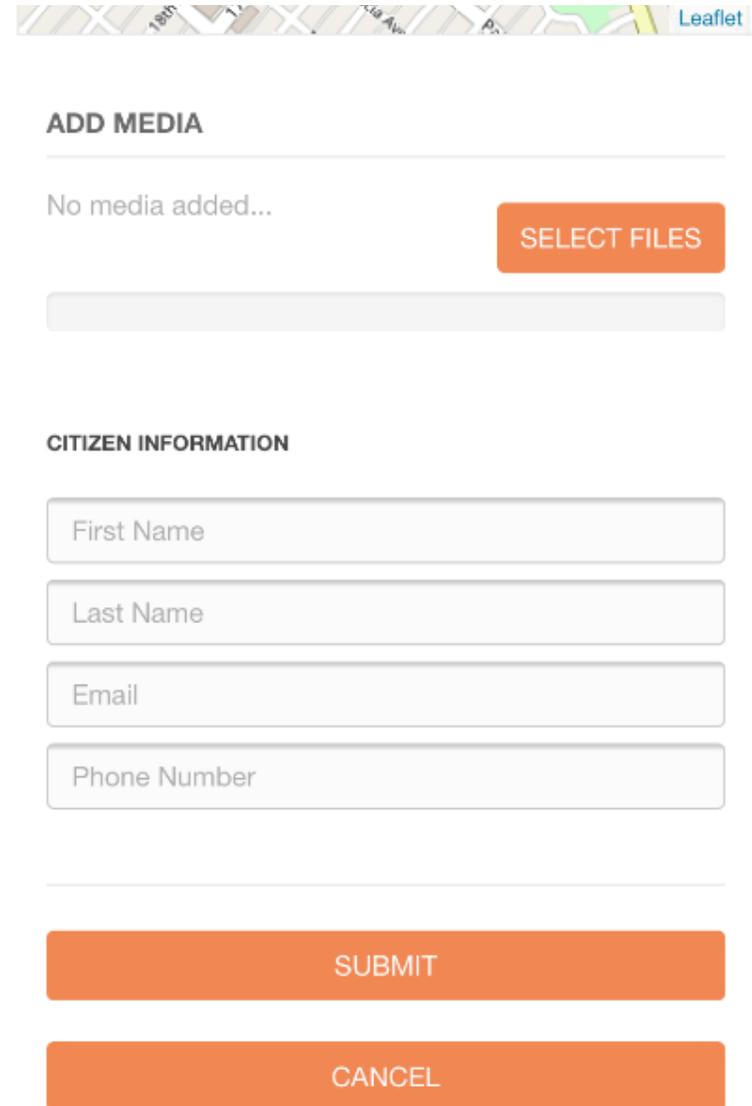
How to access MyHB via the City's website

4. A form will appear where you have the ability to describe the issue, select the location via an interactive map, upload photos, etc. Follow the prompts and submit your form when complete. You will receive confirmation that the City has received your request with follow up communication



The screenshot shows the 'STEP 2 - ENTER REPORT DETAILS' form for the City of Huntington Beach, California. The form includes the following sections:

- ISSUE SELECTED:** A dropdown menu with 'Code Enforcement' selected.
- ISSUE SUB-TYPE:** A dropdown menu with 'Eyesore Property' selected.
- DESCRIPTION OF ISSUE:** A text input field with the placeholder 'Enter Quick Issue Description'.
- ISSUE LOCATION:** A section with input fields for 'Street Address', 'City' (pre-filled with 'Hu'), 'State' (pre-filled with 'CA'), and 'Zip'.
- Map:** A map view at the bottom showing a residential area with streets like Main Street, Clay Avenue, and Chandon Lane.

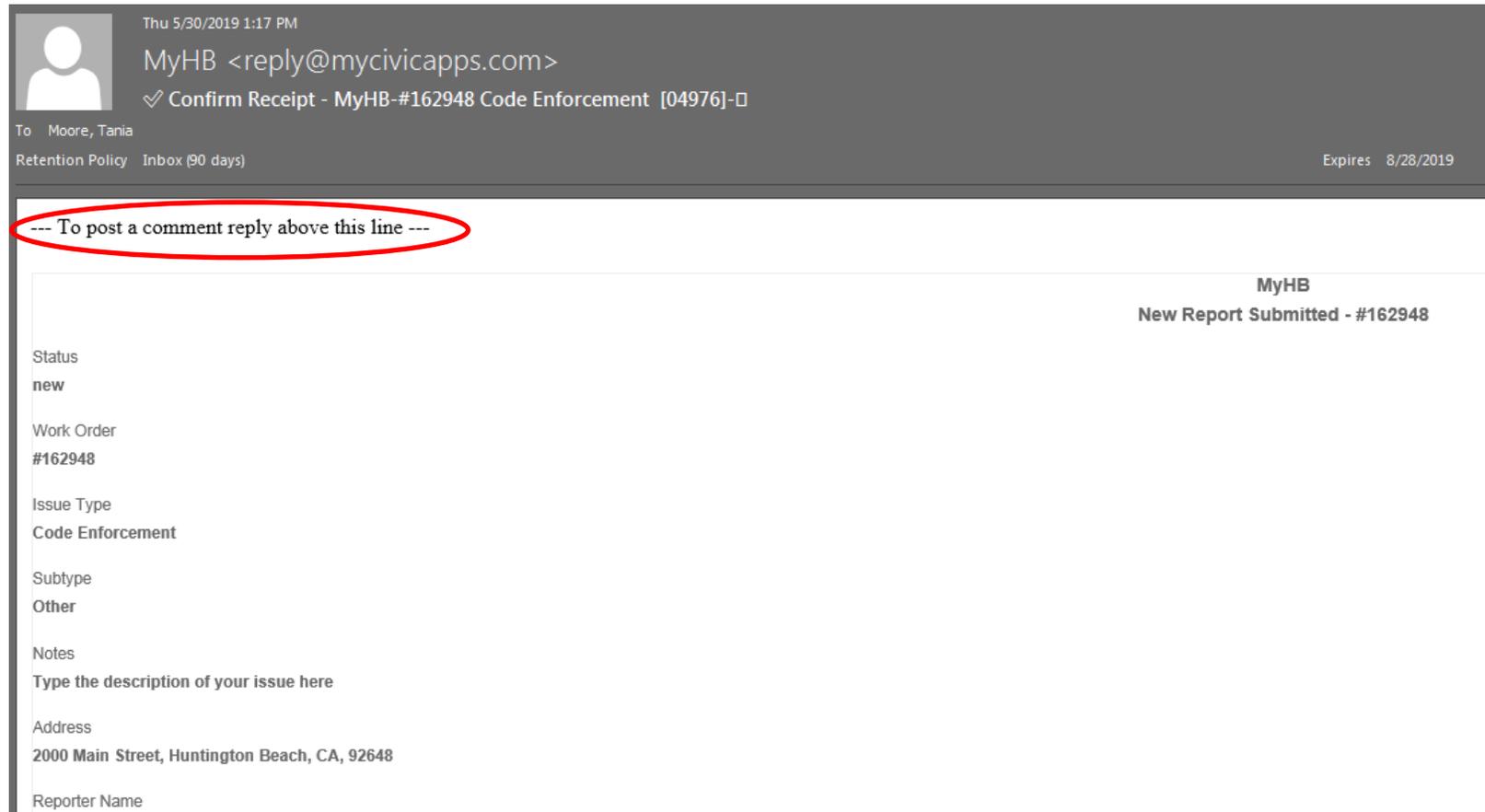


The screenshot shows the 'ADD MEDIA' and 'CITIZEN INFORMATION' sections of the form:

- ADD MEDIA:** A section with the text 'No media added...' and an orange 'SELECT FILES' button.
- CITIZEN INFORMATION:** A section with four input fields: 'First Name', 'Last Name', 'Email', and 'Phone Number'.
- Buttons:** Two large orange buttons at the bottom: 'SUBMIT' and 'CANCEL'.

How to access MyHB via the City's website

5. You will receive a confirmation email with the assigned MyHB # (shown below), you may use this number



The image shows an email interface with a dark header. On the left is a profile icon. The header text includes the date and time 'Thu 5/30/2019 1:17 PM', the sender 'MyHB <reply@mycivicapps.com>', and the subject 'Confirm Receipt - MyHB-#162948 Code Enforcement [04976]-□'. Below the header, it says 'To Moore, Tania' and 'Expires 8/28/2019'. The main body of the email contains a red circle around the text '--- To post a comment reply above this line ---'. To the right of this text is the subject 'MyHB New Report Submitted - #162948'. On the left side of the main body, there is a list of fields: Status (new), Work Order (#162948), Issue Type (Code Enforcement), Subtype (Other), Notes (Type the description of your issue here), Address (2000 Main Street, Huntington Beach, CA, 92648), and Reporter Name.

Thu 5/30/2019 1:17 PM

MyHB <reply@mycivicapps.com>

✓ Confirm Receipt - MyHB-#162948 Code Enforcement [04976]-□

To Moore, Tania

Retention Policy Inbox (90 days) Expires 8/28/2019

--- To post a comment reply above this line ---

MyHB
New Report Submitted - #162948

Status
new

Work Order
#162948

Issue Type
Code Enforcement

Subtype
Other

Notes
Type the description of your issue here

Address
2000 Main Street, Huntington Beach, CA, 92648

Reporter Name

6. Upon receipt by Code Enforcement, you will receive an update via email similar to the one shown. You may respond above the line in the email (circled above) to add additional information, comments or questions

PLEASE REMEMBER TO INCLUDE YOUR CONTACT INFORMATION TO BETTER ASSIST CODE ENFORCEMENT WITH PROVIDING A RESPONSE