

# HOMELESS *Supportive Services*

The City of Huntington Beach's ongoing efforts to address homelessness relies on a collaborative approach between the City's Homeless and Behavioral Health staff, multiple City departments, local nonprofits, and faith-based organizations.

## HUNTINGTON BEACH SYSTEM OF CARE

The City provides many services to support individuals who may be at risk of homelessness or experiencing homelessness. The primary services include:

1. **HB Navigation Center** - a 174-bed temporary homeless shelter with supportive services.
2. **Homeless Taskforce** - outreach and case managers to engage those experiencing homelessness in the City and connect them to services.
3. **Be Well OC in HB** - mobile mental health team that responds in real time to any individual experiencing a mental health crisis.



# VOLUNTEER *Requirements*

Volunteers enhance the City's System of Care and allow the City to better support those at risk of homelessness or experiencing homelessness.

1. All volunteers must be 18 years of age or older
2. Live or work in the City of Huntington Beach

## STEPS TO BE A VOLUNTEER:

1. Complete a volunteer application
2. Pass a background check
3. Participate in an interview
4. Complete required trainings
5. Commit to volunteering at least once a month

For more information please visit our website:  
[www.huntingtonbeachca.gov/homelessness](http://www.huntingtonbeachca.gov/homelessness)



For more information on how to volunteer,  
contact: [hbcare@surfcity-hb.org](mailto:hbcare@surfcity-hb.org)



# HB CARES

## *Homeless Services Volunteer Program*





# HOMELESS & BEHAVIORAL HEALTH

## VOLUNTEER OPPORTUNITIES



### COMMUNITY *Ambassador*

- Participate on/with the Neighborhood Outreach Team by canvassing the surrounding area of the Navigation Center and building positive relationships with the nearby businesses and neighborhoods.
- Participate on/with the food security team by working with local restaurants and grocery stores to facilitate food donations for the Navigation Center, newly housed participants, and those at risk of homelessness.

### SENIOR *Navigators*

- Provide social support to seniors who may be at risk of homelessness.
- Help connect seniors to supportive services and housing opportunities.

## NAVIGATION *Center*

- Facilitate life skill groups such as financial planning, job interview skills, resume building, communication skills, etc.
- Facilitate recreational activities such as meditation, exercise groups, game night, etc.
- Assist by sorting out donation items and organizing the pantry

### *Case Management* SUPPORT

- Assist by answering incoming calls
- Help pre-screen potential program participants
- Answer questions from the public
- Follow up with program participants
- Provide social support

