

FY 2012/13 Accomplishments

- Provided 15,940 medical, fire, hazardous materials and other emergency responses in fiscal year 2012, representing a two percent increase over 2011
- Provided 9,580 emergency medical transports, as part of a program generating over \$6 million in revenue
- Received a 99.2% customer service satisfaction rating for fiscal year 2012
- Completed a Fire Department strategic planning process
- Performed approximately 7,600 fire inspections (permit, new occupant, oil well, fire final, life safety, etc.) and performed approximately 2,000 development and fire protection/life safety plan checks, yielding over \$950,000 in General Fund revenue
- Received and managed several federal, state, and private grants/reimbursements for equipment, training, disaster preparedness, fire prevention, homeland security, and emergency incident responses
- The Marine Safety Division was recognized by the United States Lifesaving Association for maintaining its Advanced Lifeguard Agency Certification

FY 2013/14 Goals

- Maintain a state of operational readiness to meet the increasing demand for response to fire, medical, hazardous materials, urban search and rescue, and other all-risk emergency incidents
- Complete purchase and place into service firefighter safety equipment and a new emergency transport vehicle
- Complete implementation of Emergency Medical Service technology upgrades, including electronic pre-hospital care reporting
- Implement pilot plan for automated vehicle locator dispatching system to deploy response apparatus
- Begin a pilot implementation of an automated fire station move up coverage module with MetroNet Fire Dispatch Center
- Prepare an evaluation of the potential to regain the Fire Department's Insurance Services Office's (ISO) Class I rating
- Complete revision of the Marine Safety Policies and Procedures manual to reflect new industry standards, operational changes, and current best practices
- Maintain Advance Lifeguard Agency Certification
- Complete all administrative, operational and structural changes required to successfully transition from the Community Services Department to the Fire Department

