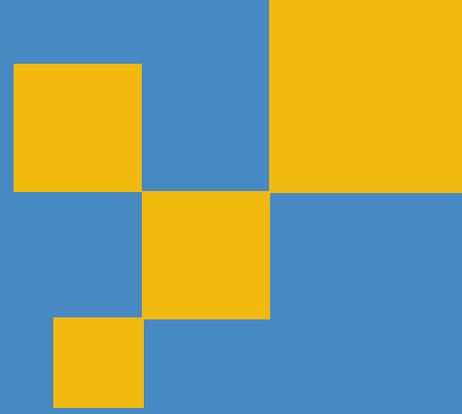




CITY OF HUNTINGTON BEACH

END OF YEAR
ACCOMPLISHMENTS

16
17



2017 AIRSHOW



WELCOME

Dear Huntington Beach Community,

I am pleased to present to you the City of Huntington Beach Annual Report for Fiscal Year 2016-17 which highlights milestones from each of our 14 departments. The Annual Report gives us an opportunity to reflect on our goals from the past year to ensure we continue to provide the best customer service to our residents, businesses, and visitors of Huntington Beach.

Some noteworthy achievements include a comprehensive update to the City's General Plan, accolades from Financial Times naming HB as the 4th of 116 Cities Nationwide in "Best Financial Shape," and WalletHub ranking HB the 15th of 150 "Best-Run Cities in America" as well as rated #1 in "Quality of City Services." The City also maintained its solid AAA Credit Rating by Fitch Ratings, and yet broke another Guinness World Record - this time for "Most Surfers on a Paddle Out." Lastly, the Breitling Huntington Beach Airshow soared HB to new levels as a half a million people attended to watch the inaugural show in October 2016 and more than a million in 2017.

As a reminder, the following City Council goals, as updated in the 2017 Strategic Planning Session, assist the City in paving the way for continued success:

- Improve quality of life
- Enhance and maintain infrastructure
- Strengthen economic and financial sustainability
- Enhance and maintain public safety
- Enhance and maintain City service delivery

"Surf City, USA" continues to be beautiful place to work, live, conduct business, and visit and I thank our committed staff for that. The fiscal outlook remains positive and with continued conservancy, community involvement, and effective partnerships, Huntington Beach will remain a community for which we all have great pride. On behalf of the City Council and all City employees, we look forward to a new year of serving you.

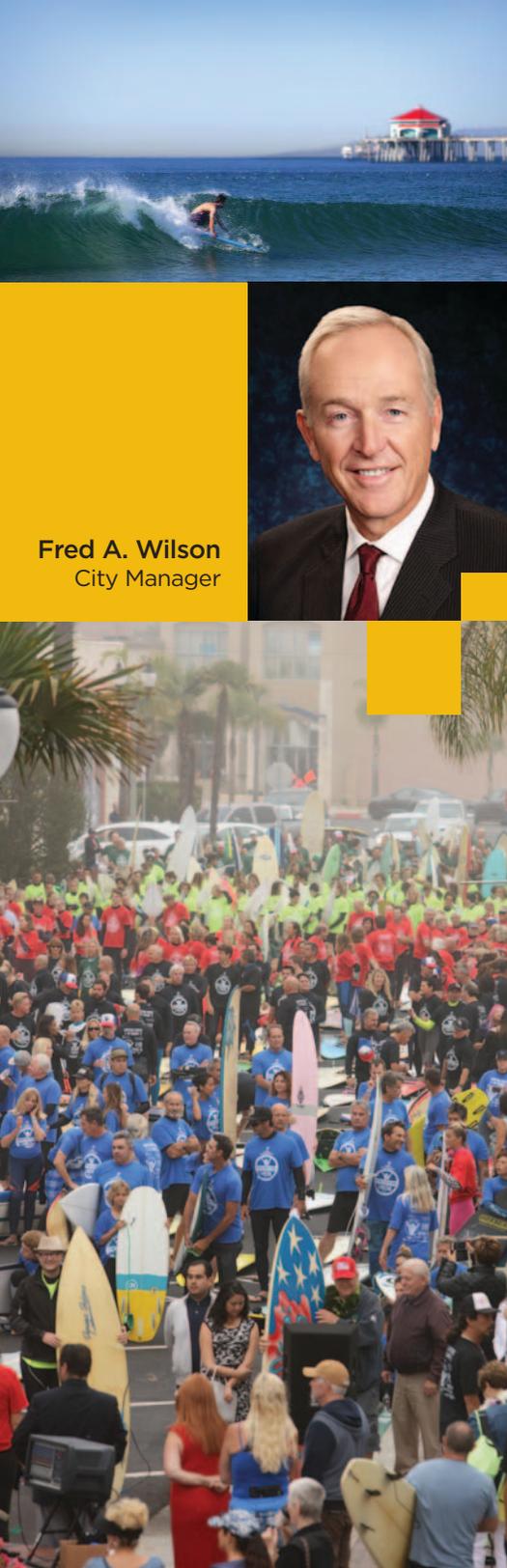
Respectfully,



Fred A. Wilson
City Manager



BREITLING
1884



Fred A. Wilson
City Manager



▶ MISSION STATEMENT

The City of Huntington Beach provides sustainable quality services to maintain and enhance our safe and vibrant community.

▶ CORE VALUES

The City of Huntington Beach values...

- Responsiveness
- Accountability
- Quality customer service
- Honesty and Integrity
- Teamwork
- Fiscal sustainability
- Community involvement
- Openness

MAYOR AND CITY COUNCIL



Barbara Delgleize
MAYOR

Mike Posey
MAYOR PRO TEM



Lyn Semeta
COUNCILMEMBER



Billy O'Connell
COUNCILMEMBER



Patrick Brenden
COUNCILMEMBER



Jill Hardy
COUNCILMEMBER



Erik Peterson
COUNCILMEMBER



CITY MANAGERS OFFICE

OFFICE OF BUSINESS DEVELOPMENT



Fred A. Wilson
City Manager

The City Manager's office provides professional leadership in the management of the City, is responsible for the coordination of all municipal programs, and the executive supervision of all City departments. Working in a collaborative environment with a team-based approach, the City Manager implements the vision of the City Council. The City Manager's Office is comprised of four divisions: Administration, Public Information, Energy and Sustainability, and the Office of Business Development.

SELECT ACHIEVEMENTS INCLUDE:

Administration:

- Created an internal Telecommunications Team to streamline wireless permitting and to create internal processes for dealing with the installation of small cell technologies
- Implemented the inaugural Citizens Academy with 35 students and generated more than 100 applications
- Submitted a proposal to lure the next Amazon Headquarters to Huntington Beach/Long Beach
- Worked with State and Federal lobbyists to identify legislation and possible funding for projects and programs that benefit the City
- Joined the Concerned Coastal Communities Coalition advocating for issues of common interest to coastal communities in Orange County

Public Information:

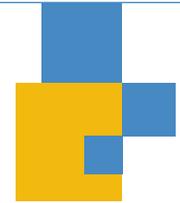
- Managed and administered operations of public information for HBTv-3, the city's government access channel. Assisted in creating new shows including "Our Surf City," worked on historic Golden West College documentary, and posting timely video clips to social media platforms
- Planned, supported, and conducted media relations for a number of special events including US Open of Surfing, 113th Annual 4th of July Parade, 10th Annual Blessing of the Waves, inaugural Breitling Huntington Beach Airshow, and the Guinness Book of World Record "Most Surfers on a Paddle Out" event
- For the 2016 election, produced City Council and City Clerk statements for HBTv-3, assisted with planning a public Candidate Forum at Golden West College, and helped oversee Election Coverage on HBTv-3.
- Managed and generated interest in the City's official social media sites including Facebook, Instagram, Twitter, and Nextdoor
- Wrote and provided timely information to local media, distributed media alerts, produced the bi-weekly City Manager Report, conducted ongoing media relations and relationship building with reporters, and updated website content



Sustainability:

- Finalized the acquisition of 11,045 streetlights from Southern California Edison
- Received the Sustain OC "Sustainable Government of the Year" award
- Received the Orange County Business Council Turning Red Tape into Red Carpet "Sustainable and Green Development" Award for the Orange County Recycling Market Development Zone
- Recognized by the Department of Energy for finalizing the acquisition of 11,045 streetlights from Southern California Edison
- Certified 15 businesses through the Sustainable Business Certification Program and received \$15,000 for funding for this program from SCE, Southern California Gas Company, and Republic Services
- Created a streamlined wireless application permit process for permitting small cell technologies
- Joined the Zero Energy Districts Accelerator with the Department of Energy - one of five communities chosen to participate

OFFICE OF BUSINESS DEVELOPMENT



The Office of Business Development administers the economic development, real estate, film permits, housing and Successor Agency functions for the City. The Office focuses on business retention, attraction, and expansion for our community, consistent with the City Council's strategic goal to "strengthen economic and financial sustainability." The Office also manages the City's

centralized real estate functions, including leases for concessions on City-owned property, right-of-way acquisitions, and relocation; administers the federally-funded Community Development Block Grant (CDBG) and the HOME Investment Partnership Programs; administers affordable rental and inclusionary housing programs; and other related projects.

BUSINESS DEVELOPMENT:

- Grand Opening of Springhill Suites across from Bella Terra
- Approval of Economic Development Implementation Plan
- Commencement of Business Link - Business Visits with City Council Members - Eight of Top 50 businesses visited
- Held four brokers briefings - October, January, April, July
- HBbiz.com statistics (October 1, 2016-July 31, 2017) - 14,023 page views, 4,179 users
- Surf City Locator statistics: 31% increase in usage over 2015-16 - 2,291 total searches for buildings, developable sites and business information; 11% increase in property reports generated from prior year, and 27% increase since 14-15
- City of Huntington Beach is included in the California Business Incentives Gateway
- Continued partnership with Visit Huntington Beach to provide special event shuttle service on 1,895 passengers on July 4th and during the US Open of Surfing
- Business advocacy support provided to Newlight Technologies, Miguel's Jr., Merlone Geier, 5th and PCH, HQ Gastropub, Jimboy's Taco's; Heat Culinary, California Manufacturing Technology Coalition
- Worked collaboratively with Visit Huntington Beach to survey and document the exact locations of future wayfinding signs throughout the City
- Developed a process for charter boat permitting in Huntington Harbor



HUNTINGTON BEACH Business Development

Pacific City

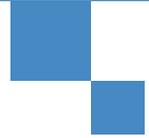


Cleveland Golf



Boardwalk
Apartment
Community

OFFICE OF BUSINESS DEVELOPMENT



REAL ESTATE:

- Successful transition of the Beach Concession from Community Services to OBD
- Negotiated and acquired property rights for Edinger Widening Project
- Negotiated and acquired property rights for Heil Pump Station
- Negotiated agreement with Philips Lighting for smart pole installation
- Negotiated new lease with Hyatt for former Beach Hut concession
- Negotiated new lease with Kokomo's for additional 10 years
- Completed RFP for use of Huntington Beach Library Theater space
- Held multiple community meetings and completed the entitlement process through the Zoning Administrator for the 1st and Atlanta Parking Lot CIP project
- Negotiated a new lease agreement for the Youth shelter site with Community Service Programs for 10 years
- Completed second year of the City's Real Estate Module Program

FILMING:

- Received Turning Red Tape into Red Carpet Award for "Huntington Beach Film App"
- Finished filming of Rosewood Season 2 in which the City saw significant filming action at City Hall, Main Street, Central Park, and the Central Library
- Issued more than 100 film permits for over \$185,000 in permit revenues
- Attracted high-profile filming projects to the City including Curb your Enthusiasm, Wheeler Dealers, Lucifer, the Thunderman's, and the Steve Harvey Show

HOUSING / HOMELESS/CDBG/HOME:

- Interval House TBRA Program assisted 29 households (68 people)
- Extended the Interval House TBRA Program for a third year 2017/18 - which will provide housing to 16 homeless individuals/families
- Implemented a TBRA Program with Mercy House - 15 households (32 people) are receiving housing assistance
- Implemented the Pacific City Affordable Housing Agreement allocating 51 moderate income rental units
- Working to extend Ocean View Estates Lease Agreements to the year 2024
- Continued to monitor and process transactions for the 21 development (376 homes) in the Ownership Inclusionary Housing Program.
- Held seven meetings of the Citizens Participation Advisory Board and administered over \$1.5 million in Community Development Block Grant and HOME Investment Partnership Act-funded projects
- Acquisition and rehabilitation of a four-unit multi-family apartment complex located on Barton Lane through a partnership with Orange County Community Housing Corporation using HOME and Inclusionary Housing In-lieu funds
- Facilitated Affordable Housing Agreement with Bonanni Development for the development one low income rental unit.
- A successful HOME audit
- Approved ownership opportunities to eight households and assisted with 28 refinances in the developments of Brisas del Mar, Cape Ann, Greystone Keys, Monarch Walk, Pacific Park Villas, Promenade, and Tides
- Issued 16 Loans and Grants through CDBG Rehabilitation Program
- Administer monitoring of 10 HOME projects



CITY ATTORNEY



Michael Gates
City Attorney
ELECTED 2014

The Office of the City Attorney successfully advises and defends a diverse client base, including: City Council, City Officers, employees, and 14 departments. Our experienced staff is committed to providing the highest quality legal representation possible in all lawsuits and administrative and municipal matters. Additionally, we remain unwavering in our efforts to tirelessly prosecute all violations of the City Charter, Municipal Code, and now misdemeanors within the Penal Code.

The City Attorney's Office is extremely proud to offer unsurpassed customer service and a new level of responsiveness to other departments and to the public. The City Attorney's Office has worked diligently to reduce our turnaround times for, and

dramatically increased the quality of, our legal research and legal opinions. We have also developed a very successful program to prosecute Penal Code and Huntington Beach Municipal Code crimes. This program began with an agreement with the Orange County District Attorney for the authority to prosecute and recruiting a full-time Deputy Community Prosecutor to join the City Attorney's staff.

Overall, the legal department at the City Attorney's Office has saved or found the City more than \$35 million through our legal work alone.

BY THE NUMBERS

- Hired a new Deputy Community Prosecutor to support the work of the HBPD by handling the prosecution of crimes committed in the City
- Prosecuted a number of Penal Code violations, resulting a host of criminal convictions, payments of numerous large fines, fees, and extensive jail time for criminals
- Late last year, hired a new Senior Trial Counsel to dramatically improve the ability to pursue our "take-it-to-trial" approach - to zealously defend the City in lawsuits
- Prevailed in the appeal brought by the Plaintiff in the Randall v. City of Huntington Beach case in the Ninth Circuit Court of Appeals. The City paid \$0 and the jury verdict stands in favor of the City
- The City's Motion to Dismiss was granted by the U.S. District (Federal) Court in the AmeriCare v. City of Huntington Beach case. The City paid \$0 and the case against the City is dismissed
- The City's Motion for Summary Judgment was granted by the Superior Court in the Tedesco v. City of Huntington Beach case. This was a case where plaintiff tripped and fell in the City, sustained spinal injuries, and sought nearly \$2 million in damages. The City paid \$0 and the case is dismissed
- Worked closely with the HBPD, to provide enhancements to the Huntington Beach Municipal Code - to assist with the necessary clarity and consistency of codes and tools required to address current law enforcement needs
- In a final ruling in the Kennedy Commission v. City of Huntington Beach case, the Court of Appeal has sided with the City of Huntington Beach. The City's appeal is precedent setting in the legal community in favor of cities seeking to maintain local control. In addition, the City of Huntington Beach avoided nearly \$1,000,000 in attorney's fees claimed by the Kennedy Commission
- Provided consistent, firm enforcement of all City Ordinances, which requires many times obtaining Court orders for enforcement
- We have continued saving taxpayers money by aggressive negotiations and taking tough stances to defend the City and not cede to plaintiff's demands
- Saved the taxpayers hundreds of thousands of dollars in avoided (and dramatically reduced) outside legal services and bringing cases back in-house for internal handling and trial
- Provided hundreds of legal opinions to other departments and countless hours of legal Counsel to the City and City Council
- Responded to hundreds of California Public Records Act requests

CITY CLERK

The City Clerk plays a vital role in preserving democracy by complying with all federal, state and local regulations, and promoting public participation in local government. Members of the City Clerk's Office accurately prepare and publish City Council agendas, minutes and public notices according to the Brown Act and California state government code guidelines to ensure that the City's decision-making process is transparent to the public.

As Elections Official, the City Clerk renders services to consolidate with the Orange County Board of Supervisors for General Municipal Elections during even-numbered years. In 2016, the City Clerk assisted 13 candidates seeking election to City Council, City Clerk and City Treasurer seats on the November 8, 2016 ballot. In 2018, the City Clerk will assist candidates seeking election for City Attorney and City Council seats. Additionally, the City Clerk serves as local Filing Official for all designated conflict of interest code filers and Fair Political Practices Commission (FPPC) campaign recipient committees. As Custodian of Records, the City Clerk safeguards vital, historic and permanent records of the City that are physically stored in protective custody in a climate-controlled, fire-protective vault, and carefully scanned and indexed into a customized electronic database management system that is publically accessible from the City's website. In 2017, the City Clerk was part of a five-member project team formed to purchase and implement software that allows citizens to request public records through an online portal.

The City Clerk contracts with Quality Code Publishing (QCP) to host a web-based Municipal/Zoning Code that is accessible online by staff and members of the public. The online code operates through a robust, full-text search engine that includes search capabilities through Google, statutory reference links to California states codes, and a feature called Code Alert – Online Ordinance Tracking Service that notifies users when a particular section of the code has been amended, added, or repealed. The City Clerk's Office continues to maintain a favorable reputation for exceptional customer service by assisting patrons across the County with the application process to obtain a United States passport. This service not only provides convenience to local residents, but also serves as an invaluable resource to contribute dollars into the City's general fund.



Robin Estanislau
City Clerk
ELECTED 2016

BY THE NUMBERS

- Administered 257 Statement of Economic Interests – Form 700 forms filed electronically by elected officials and those designated by resolution
- Administered FPPC Campaign Disclosure Statements electronically submitted by 16 active committees
- Processed 7,408 passport applications and produced 7,122 passport photos (\$185,200 and \$71,220 respectively, in general fund dollars) – this represents an increase of 25% from FY 2015/16
- Scanned, indexed and quality-controlled approximately 19,736 pages into the Online Records Library
- Online Records Library cabinets (Contracts, Deeds, Historic Photos, Minutes, Other (Records), Resolutions and Ordinances) received approximately 140,475 single webpage hits

CITY TREASURER

The City Treasurer is an elected official who serves a four-year term. Per the City Charter, the City Treasurer is responsible to the electorate for overseeing the receipt, collection, disbursement, custody, and safekeeping of all City funds.

Through prudent fiscal investment management, the City Treasurer ensures the City's cash liquidity needs are met and principal is preserved. The City Treasurer is accountable for the investment management of all City funds. Investments are consistently reviewed for compliance with the City's approved Investment Policy and governmental regulations. The City Treasurer presents a reporting of the City's investments at the City Council meetings on a quarterly basis. The quarterly investment reports may be found on the City's website at:

http://www.huntingtonbeachca.gov/government/elected_officials/city_treasurer/investments/

The City's Investment Policy may be found on the City's website at:

http://www.huntingtonbeachca.gov/government/elected_officials/city_treasurer/investments/

SELECT ACHIEVEMENTS INCLUDE:

- Maintained the City's approximately \$200 million investment portfolio with no losses, continuing to meet core Investment Policy objectives of safety, liquidity and obtaining a market yield through budgetary and market cycles.
- Generated \$2.675 million in earnings from the City's investment portfolio for FY16/17 to be utilized to offset taxpayer funds for operating expenses, debt repayment, capital projects and other financial obligations. Earnings increased by 20% over prior fiscal year.
- Maintained and updated the City's Investment Policy and received certification from the California Municipal Treasurers Association.
- Provided quarterly investment reports of City funds and posted such reports to the City's website to allow for additional transparency.
- Acted in the capacity of Treasurer for the City's Joint Powers associations; Central Net Operations Authority and the West Orange County Water Board.
- As a Board member of the City's Deferred Compensation Committee and the Supplemental Retirement Trust, oversaw investment management activities of such funds to ensure appropriate investment selection, safety of principal and appropriate investment returns.
- Participated on the City's Investment Advisory Board with council-appointed members and presented annual report to City Council.
- Served as a Board Member for the California Municipal Treasurers Association.
- Attended the 2016 LAIF Conference in Sacramento, the 2017 California Municipal Treasurers Association 2017 Conference and the Huntington Beach Chamber of Commerce Economic Conference.
- Participated in City-wide annual strategic planning session.



Alisa Cutchen
City Treasurer
APPOINTED 2011 /
REELECTED 2016



Association of Public Treasurers
of the United States and Canada



COMMUNITY DEVELOPMENT DEPARTMENT

Community Development is responsible for administering land use and development in the City. The Department processes zoning applications for various development projects, reviews construction drawings for consistency with state laws, issues building permits, and follows-through with building inspections. Planning implements California state law for the development and maintenance of a comprehensive General Plan and corresponding Zoning Code. There is also a Code Enforcement section responding to zoning and municipal code complaints. Community Development efficiently delivers a variety of services to the Huntington Beach community.

SELECT ACHIEVEMENTS INCLUDE:

- Planning Commission unanimously approved a comprehensive update to the Huntington Beach General Plan
- Planning Commission approved legislative amendments for the Windward Specific Plan, which includes a 36-unit residential ownership project and the preservation of 8.7 acres of open space
- City Council approved amendments to the Sunset Beach Specific Plan to remove flood zone designation and requirements, a zoning text amendment to allow and permit small cell sites, and a zoning text amendment to prohibit non-medical marijuana citywide.
- Continued working with California Coastal Commission in keeping the City's Local Coastal Program updated and current.
- Zoning entitlements reviewed: Delaware Assisted Living; Garfield Condos; Ascon Lagoon 5 Solidification; Thunder Self Storage; Express Car Wash; HQ Gastropub; Black Bull Chop House; Water Well No. 9; Mama's on 39 Live Entertainment; Historic Home Relocation; Rofaael Marina; Expansions of: Riip Beer Company, Crosspoint Church, Hero's Pub, Jan's Health Bar, Buon Gusto, Warner Animal Hospital, Pegasus School, and Police Department Parking Lot; beer and wine at Ralph's, Greek Restaurant, Sessions, Tree Branch Cider House, Mother's Market, Rremain39, and Luna Grill.
- Continued inspections for several major projects including: Pacific City Apartments Buildings 1-4, Monogram Residential Apartments, Waterfront Hilton Expansion, Pierside Pavilion Expansion, and Rainbow Disposal
- Completed inspections and final approvals on: First phase of Pacific City Apartments (124 units), Paséa Hotel & Spa (195,060 SF; 250 guest rooms), four-story Springhill Suites Hotel (79,005 square feet & 126 guest rooms), and Miguel's Jr. fast food restaurant with drive-thru



The Residences at Pacific City

BY THE NUMBERS

- Processed approximately 126 entitlements to meet state-mandated Streamlining Act
- Conducted 1,396 first plan checks for zoning compliance
- Reviewed and approved 9,750 permits with a construction valuation of nearly \$209 million
- Performed over 1,650 plumbing, mechanical, and electrical plan checks
- Performed more than 37,000 building, plumbing, mechanical, electrical, and certificate of occupancy inspections
- Successfully met AB 2188 plan check review for 715 residential photovoltaic solar projects
- Responded to approximately 2,530 code enforcement complaints and conducted over 7,630 field inspections, closed 13 illegal medical marijuana dispensaries, and coordinated efforts with other departments to address 32 nuisance properties
- Processed more than 110,000 questions/requests by phone to the Department

COMMUNITY SERVICES DEPARTMENT

The mission statement of the Community Services Department is to provide outstanding programs, services and facilities that enhance and enrich the lives of our residents and visitors. The Department provides a full spectrum of year-round and seasonal recreational, cultural, and human service programs. The department also actively interfaces with the community by participating on 21 boards, commissions, task forces, and local citizen groups.

SELECT ACHIEVEMENTS INCLUDE:

Administration Division:

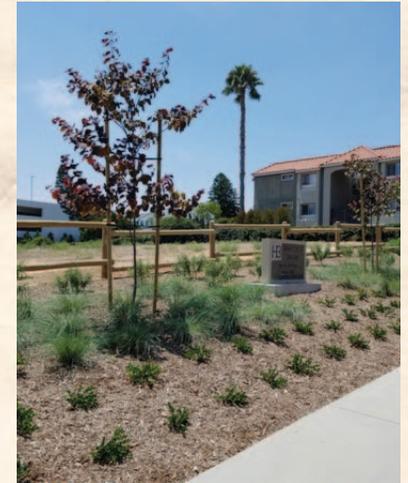
- Generated approximately \$229,000 from the Senior Center in Central Park Visionary Fundraising Program to be used for programs and services
- Processed \$130,000 in Clubhouse reservations, more than \$250,000 in 4th of July Celebration revenues, and over \$750,000 in Specific Event permit fees and reimbursement revenues
- Processed over \$1.4 million in contractor payments for recreational programs, including tennis lessons, art classes, and instructional classes
- Sold over 1,800 annual beach parking passes totaling over \$166,000
- Updated the Department website pages to provide the latest information for our residents and visitors
- Completed Department realignment, including the reclassification of several positions and the transition of Beach Maintenance operations to the Public Works Department



Summer “Learn to Swim” Program

Beach Operations Division:

- Provided pre-event support and clean up for over 30 major beach events
- Updated beach restrooms with 90 toilet paper dispensers and 47 new doors
- Removed over four million pounds of trash from the beach
- Installed and removed temporary protection berm in Sunset Beach
- Completed sand replenishment project at five beaches in Huntington Harbour
- Completed installation of 14 new concrete trash cans on the pier
- Worked with Parks, Trees and Landscape to install five new benches at Blufftop Park.
- Developed an expanded written policy for groups volunteering to perform beach cleanups
- Stripped and repainted 30 park-and-pay stations along the beach front and parking lots
- Provided parking for 910,000 vehicles in attended lots, including the Main Promenade Parking Structure (MPPS)
- Upgraded paint and graphics at MPPS
- Processed and approved 117 beach events
- Worked with the Police Department to reduce fraudulent pass use
- Completed major repairs to elevators at MPPS
- Installed new timekeeping equipment



Bartlett Park



Worthy Park

COMMUNITY SERVICES DEPARTMENT

Facilities, Development & Concessions Division:

- Processed more than 60 permits for Specific Events held either at Pier Plaza, on the beach, downtown, or Huntington Central Park, including the 2016 and 2017 Breitling Air Shows
- Completed construction of the Worthy Park Reconfiguration project, including the demolition of the former racquetball facility, conversion of the basketball courts to pickleball, replacement of a new tot lot and picnic shelter, as well as a new restroom
- Completed improvements at Bartlett Park, including enhanced trails, new fencing, signage and parking lot refurbishing per the approved Master Plan
- Completed the Huntington Central Park Sports Complex Team Room and staff office
- Completed ADA improvements to the Huntington Central Park West Tot Lot adjacent to Dog Park
- Completed the Master Plan for improvements to the undeveloped portion of Irby Park
- Installed new park identification signs at Lake Park and Langenbeck Park
- Began the funding of Youth Sports Grants from Park Impact Fee funds
- Developed a priority list of projects from Huntington Central Park in partnership with the HCP subcommittee of the Community Services Commission and other various community groups
- Initiated a feasibility study to address subsidence issues at the Edison Park tennis courts and playground
- Received City Council approval of concept plan for a permanent parking lot in Huntington Central Park West

Recreation, Human & Cultural Division:

- Received California Parks & Recreation Society Award of Excellence in “Facility Design” for the Senior Center in Central Park
- Utilized the Community Services Department Marketing Plan and Social Media Guidelines to increase accessibility to programs, services, and events that enhance quality of life
- Marketed class registration and program information using the SANDS Community Services Guide and social media on a quarterly basis generating over 34,000 enrollments
- Enrolled more than 5,800 participants in year-round swimming aquatics, including outdoor summer programs at Edison and Marina High Schools
- Presented 11th Annual Creative Visions exhibition, featuring the art and performances of more students, grades K-12 from all the local HB school districts
- Memento Mori: Skulls and Bones in Art was selected as one of the “Top 10 Exhibitions in OC” for 2016 by the OC Weekly
- More than 200 artists and 379 works of art submitted for Centered on the Center exhibition
- Volunteered 63,000 hours in support of Senior Services programs valued at over \$1.7 million
- Delivered almost 99,000 meals to seniors through the Home Delivered Meals program, and logged over 32,000 senior transportation trips.
- Received a \$385,000 transitional grant to broaden scope of Project Self-Sufficiency
- At the new Senior Center in Central Park, registered over 10,000 seniors into programs, plus over 1,500 Fitness Center memberships, and quadrupled recreation class registration
- Planned and hosted the annual Easter Hunt and Family Fun day at the Huntington Central Park Sports Complex with over 12,000 attendees
- Planned and presented two new recreation programs, including the Boutonnieres and Bows Dance for guardians and children, as well as the first Surf City Showcase (talent show) for ninth through twelfth graders

FINANCE DEPARTMENT

The Finance Department, through its five divisions, is responsible for the management and oversight of the City's complex financial resources. The Finance Department accomplishes its mission through:

- Annual and ongoing budget development and monitoring
- Purchasing and procurement expertise
- Accounting and financial reporting
- Payroll management, tax reporting, and accounts payable
- Cashiering, collections, and accounts receivable
- Utility billing and business licensing

Some of this year's accomplishments include:

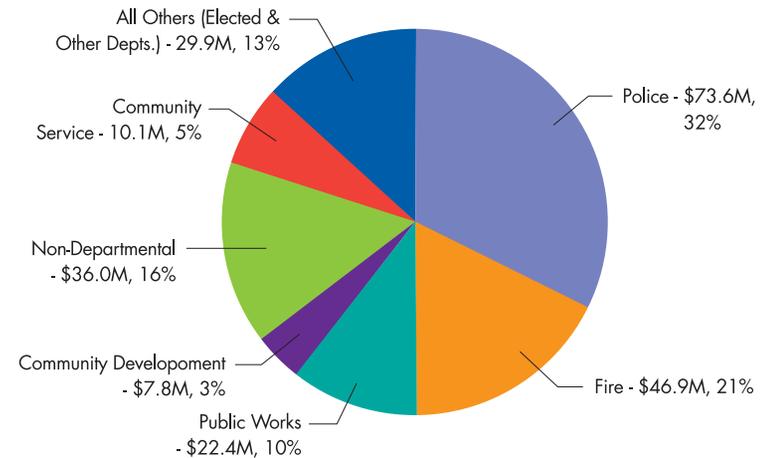
- Awarded Government Finance Officers Association's "Excellence in Financial Reporting" Award for 30th consecutive year
- Maintained AAA bond credit rating from Fitch Ratings
- Received Unmodified (Clean) audit opinion from independent auditors for the FY 2015/16 Comprehensive Annual Financial Report (CAFR)
- Awarded Government Finance Officers Association's "Outstanding Achievement in Popular Annual Financial Reporting and Distinguished Budget" Awards

For the year ending September 30, 2016



For more information please visit our website at:
www.huntingtonbeachca.gov/government/departments/finance/

FY 2016-17 General Fund Budget by Department



BY THE NUMBERS

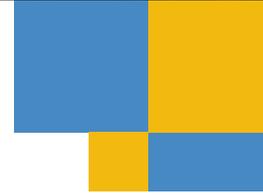
- Maintained strong General Fund reserves totaling \$62.8 million
- Continued award-winning plans to eliminate unfunded liabilities for retiree medical and supplemental pension benefits in 10 years
- Processed 48,140 accounts payable invoices
- Processed 72,000 accounts receivable invoices
- Processed 525,000 transactions at the Finance Department front counter
- Provided billing services for 53,000 water, sewer, and trash/recycling account
- Processed over 3,300 new business licenses and processed over 18,000 business license renewals

FIRE DEPARTMENT

The Huntington Beach Fire Department (HBFD) is dedicated to providing the highest quality fire, marine safety, and emergency medical services to the community. HBFD prides itself in developing innovative solutions to maintain the most cost-effective, community oriented, customer care organization.

SELECT ACHIEVEMENTS INCLUDE:

- Maintained a 99 percent excellent patient satisfaction rating for emergency medical services
- Completed a comprehensive evaluation to assess the overall distribution and effectiveness of Fire Department services to meet community risks and most efficiently deploy resources
- Enhanced technology for emergency response mapping and personnel training
- Provided firefighters with new safety equipment, fire truck, and fire engine
- Adopted the 2016 California Fire Code with local amendments and a new master fee schedule
- Implemented a more efficient risk based fire prevention inspection program
- Transitioned to valuation based fees for development projects to better align plan check and inspection charges
- Received recognition by the United States Lifesaving Association for maintaining the Advanced Lifeguard Agency Certification
- Maintained corporate sponsorship agreement valued at more than \$650,000 with Toyota Motor Sales USA to replace all lifeguard vehicles
- Replaced two lifeguard towers as part of an ongoing program
- Maintained 250 Community Emergency Response Team (CERT), 75 Radio Amateur Civil Emergency Services (RACES), and 10 Senior Home Inspection Program (SHIP) volunteers and trained 50 new CERT members
- Conducted more than 8,000 hours of new-hire academy training, in addition to over 28,000 hours of training for current Fire Department personnel



BY THE NUMBERS:

- **Provided**
 - 20,400 medical, fire, hazardous materials, and other emergency responses
 - 12,100 emergency medical transports as part of a program generating \$6 million in revenue
- **Performed**
 - 11,400 inspections (permit, new construction, oil well, fire final, life safety, hazardous materials, etc.)
 - 2,400 development and fire protection/life safety plan checks, yielding more than \$1.3 million in general fund revenue
 - more than 220,000 Lifeguard preventative actions and conducted 3,700 water rescues
- **Conducted**
 - A Junior Lifeguard Program with 850 participants
 - Fire Department Open House with approximately 900 attendees

HUMAN RESOURCES DEPARTMENT

The Human Resources Department's primary role is to provide responsive, professional human resource management assistance to City departments and to attract, develop, and retain quality employees. The department is operationally comprised of five divisions: Administration, Benefits and Training, Employee Relations, Recruitment and Selection, and Risk Management.

SELECT ACHIEVEMENTS INCLUDE:

- Facilitated the re-structure and re-alignment of key human resource functions
- Administered the City's risk and employee safety programs including transitioning BICEP JPA administration to Bickmore Risk Services
- Inspected City locations , identified deficiencies, and assisted in coordinating hazard corrections
- Audited and inspected employee working procedures for adherence to safety rules, programs, and Cal/OSHA requirements
- Implemented an electronic onboarding process to facilitate the electronic introduction of new hires to City employment and to streamline the processing of pre-employment forms
- Managed the recruitment, testing, and selection processes, including administration of the NEOGOV online recruitment system
- Completed updates to the City's employment web page to allow ease of navigation on various devices - including mobile devices
- Planned and implemented citywide training programs and courses offered through Surf City University, including the COHB Leadership Academy and partnerships with ACCOC and CSUF
- Coordinated labor relations meetings, processed follow-up items, and handled contract interpretation issues
- Administered the City's health and retirement plans
- Implemented procedures to comply with the Affordable Care Act (ACA) reporting and documentation
- Administered the City's Classification and Compensation Plan, including completion of the Information Services Technical Classification Review
- Oversaw labor and employee relations administration, including negotiating successor labor agreements with the City's labor groups



BY THE NUMBERS:

- Successfully recovered approximately \$82,000 in property damage claims
- Facilitated 67 recruitment examinations, processed more than 16,000 online applications, filled 208 requisitions (regular, promotional, and PT/Temp), resulting in 297 hires/promotions
- Provided 115 training and professional development opportunities to employees through workshops, programs, and webinars
- Sponsored five graduates from the California State University Fullerton (CSUF) Leadership Development for Public Agencies Program
- Graduated 23 participants from the City of Huntington Beach Leadership Academy
- Performed approximately 10 ergonomic evaluation and office ergonomic assessments
- Presented 24 class plan modifications to the Personnel Commission for review and approval



INFORMATION SERVICES DEPARTMENT



The Information Services Department is a team of technology professionals acting in partnership with each city department and the community. Our staff is dedicated to actively leading, supporting, and advancing innovative and reliable solutions to guide the city in technical innovation. The department is responsible for the city's technological infrastructure, which

includes hardware, software, networks, communications, surveillance, and security systems, as well as project management and related services. The Information Services Department is comprised of a diverse group of analysts, technicians, project managers, and specialists targeting specific areas where technology can meet the business needs of the city.

ACCOMPLISHMENTS:

- Completed replacement of the City's Utility Billing system
- Completed implementation of Public Records Act (PRA) software
- Developed and implemented 'MyHB' mobile application
- Continued implementation and replacement of the City's Enterprise Land Management
- Completed upgrade of the Kronos time keeping system
- Initiated the replacement of the City's Enterprise Cashiering system
- Continued replacement of obsolete computers for the Library and branch locations
- Replaced 10-year-old GIS application with web-based enterprise GIS applications
- Upgraded audio/visual equipment in various conference rooms
- Upgraded Police Department report writing PCs
- Completed upgrade of the 800Mhz radio system citywide
- Implemented a more secure Internet Browser platform citywide
- Performed a cyber security assessment
- Upgraded anti-virus software on all computers
- Replaced City's intranet with SharePoint portal technology
- Implemented SharePoint departmental sites for Police, Library, Fire, and Information Services
- Continued development and deployment of business intelligence system
- Initiated Phase I of the Council Chambers Audio\Video Technology upgrade
- Developed and implemented next generation Police mobile mapping application.
- Completed Joint Power Central Net (CNOA) online class registration site for the Fire Department
- Completed implementation of the new biometric time clock for Community Services
- Deployed iPhones and body-worn cameras for the Police Department
- Replaced surge protectors in all buildings
- Developed a common City address database for ELM and Utility Billing applications
- Continued the IS restructuring plan to improve customer service and IT governance
- Completed a study and secured funds for replacement of Police CAD/RMS systems
- Completed upgrade of the camera surveillance system
- Completed implementation of mobile data computers for Police motorcycles
- Initiated Implementation of high speed Internet (Cenic) for the Library

BY THE NUMBERS:

- Processed 5,725 Help Desk tickets for all Departments
- Replaced 70 additional Library lab computers
- Replaced over 500 surge suppressors
- Deployed additional 100 mobile devices
- Maintained 99% uptime of all networks and IT systems
- Deployed 20 new mobile data computers

LIBRARY SERVICES DEPARTMENT

Huntington Beach Library and Cultural Center welcomes, empowers, and enriches the community by providing innovative and traditional library services that inspire and encourage transformation and growth.



ACCOMPLISHMENTS:

- Expanded Adult and Teen workshops and events by providing regular weekly activities including Mindfulness, new tech training, opera talks, book clubs, self publishing and adult coloring programs
- Launched Lynda.com, a powerful online learning platform, providing instructional videos on a wide range of subjects
- Received a grant for Mental Health First Aid training and started training staff on Mental Health First Aid practice and principles
- Received grant funding for a mental healthcare worker to provide services for the public at the Central Library over the summer of 2017
- Conducted a Digital Story Telling workshop through a grant program from the State Library, allowing us to capture local stories on film, working with the StoryCenter from Berkeley, CA
- Celebrated the 65th Anniversary of the Main Street Library
- Distributed library cards to all students in HB City School District and grades 1 – 8 in the Ocean View School District, connecting elementary school children throughout the city to the library
- Upgraded all Self-Service Checkout Kiosks at the Central Library, to improve and simplify checkouts
- Continued the Career Online High School (COHS), a groundbreaking grant funded program that allows adults to earn their high school diploma and a career certification online, and celebrated our first graduate in the summer of 2017
- Continued and expanded year round online reading programs so children are inspired to keep reading throughout the year
- Continued to offer a successful series of Teen programs, including Fandom nights (Harry Potter, Dr. Who, Marvel, etc.), SAT prep tests, and Fan trivia nights
- Expanded and enhanced the variety of programs for Children and Families, adding a successful Finch Robotics Class, STEM programming, and including special events like the Fancy Nancy Tea, a Harry Potter Anniversary/birthday celebration and a Pokémon party
- Continued to offer free after school homework support for elementary school children at Central and Oak View Branch libraries and offered free math tutoring for upper grades throughout the year
- Launched the new Cloud Library eBook platform that allows for a shared collection with other California libraries, expanding the number of titles available to HB Library users
- Launched a new online Library and Theater Event Calendar, to raise awareness of all library programs, workshops and events
- Developed and launched a new marketing campaign to push out email notifications on library services, programs and events, and improve outreach to the community

BY THE NUMBERS:

- Circulated over 1,000,000 items, both in print and digital formats, in FY 2016/17
- More than 70,000 children attended story times in 2016/17
- Over 53,000 current cardholders
- Over 14,000 participants signed up to participate in multiple reading programs all year long at all library locations, reading more than 287,000 books
- Coordinated more than 3,000 events, meetings, programs, and cultural activities in the Library Theater and meeting rooms
- More than 56,000 volunteer hours given to the Library over the year

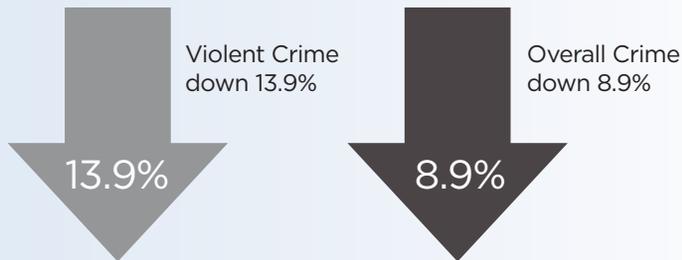
POLICE DEPARTMENT

The Huntington Beach Police Department is responsible for providing law enforcement services within the City. The Department takes a community-oriented policing philosophy as it responds to calls for service from the residents, businesses, and visitors of our community.

POLICE

ACCOMPLISHMENTS:

- The Aero Unit received an award for 70,000 accident-free flight hours
- The front lobby of the Police Department was remodeled to include new state of the art work areas. Additional protections for employees were added with the installation of bullet resistant glass
- AEDs were deployed in every squad car so officers can be better prepared to save lives of those experiencing a cardiac episode
- The Economic Crimes Unit completed an extensive investigation named the “Toner Phoner” scam. Along with Federal partners, the Detectives were able to arrest 23 involved in this fraudulent scheme that caused over \$100 million in losses
- Held 2nd Annual Leadership Education And Development (LEAD) HB Academy. This leadership course is open to 15, 16, 17-year-old students who reside in HB. The week long program provides a foundation of education of leadership through classes, interaction with guest speakers, and various activities
- Crime is down for the calendar year ending December 31, 2016:



Annual Leadership Education and Development (LEAD) HB Academy graduation

PUBLIC WORKS DEPARTMENT

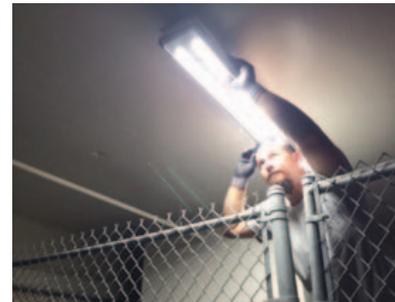
The Public Works Department delivers a wide range of services to the public as well as other City departments. The Department is responsible for the planning, construction, and maintenance of the City-owned infrastructure, including buildings, streets, parks, landscaping, flood control and utilities. Essential services such as water, sewer, drainage, and traffic control systems are operated and maintained 24 hours a day.

ACCOMPLISHMENTS:

- Rehabilitated over 4.5 miles of arterial streets
- Completed emergency repair of Slater Flood Control Station Pump No. 5 that was damaged during January 23 storm. Pump repaired and reinstalled prior to the February 16 storm
- Flood control pumps at the Adams, Indianapolis and Marilyn Pump Stations were replaced with new pumps capable of pumping from 30,000 to 60,000 gallons per minute.
- Performed routine cleaning of over 1,560,000 linear feet (295 miles) of sanitary sewer mains.
- Performed Closed Circuit Television (CCTV) Inspection of more than 165,000 linear feet of sanitary sewer mains.
- Replaced 150 water control valves in the water distribution system.
- Completed multiyear water backflow device installation coordination program at hundreds of residential boat dock properties throughout Huntington Harbor.
- Replaced 12 high voltage transformers and over 30,000 feet of electrical cable in Central Park.
- Successfully gained approval from OCTA to fund a summertime local shuttle connecting local neighborhoods and remote parking areas with the coastal area, Central Park and Bella Terra area of the City
- Coordinated El Nino preparation efforts with the Fire Department, including additional sandbag locations at Edison Community Center and Warner Fire Station
- Maintained Top 50 Fleet and Green Fleet status
- Maintained ASE Blue Seal Fleet Shop Certification
- Completed 4,547 vehicle/equipment service requests and 1,835 preventive maintenance service



Replaced six rooftop air conditioning units at the Cultural Arts Center



Upgraded 250 light fixtures to LED at the Downtown Parking Structure

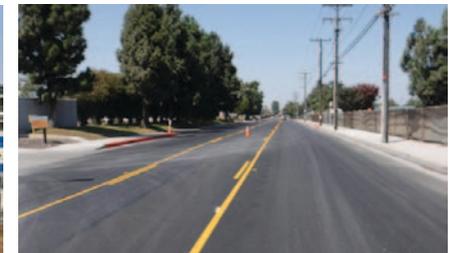


PUBLIC WORKS DEPARTMENT

- Installed new exterior LED wall pack lighting at Central Library for increased security
- Completed more than 1,600 Facilities Maintenance service requests
- Removed over 1,100 graffiti tags
- Fleet Maintenance maintained its rating among the Top Greenest Fleets in North America
- Advertised construction contract for Well No. 1A above ground facility
- Obtained permits from both County of Orange and City of Westminster for the relocation of OC-9 Pressure Control connection vault on Bolsa & Newland
- Installed check valves at one of the three locations between Zone 1 and Zone 2 interconnection.
- Completed drilling of Well No. 1A to replace Well No. 1
- Awarded construction contract for Water Well No. 9 treatment facility for Hydrogen Sulfide removal
- Completed the 16-inch Harbour Waterline Project, which received awards from ASCE and APWA
- Completed the process of purchasing 10,810 streetlights from Southern California Edison to better serve the residents of Huntington Beach and reduce both energy and maintenance costs to the City for Citywide street lighting
- Executed a multi-year contract with Siemens Industries to assist the City is acquiring streetlights from SCE, inspect and inventory each light, provide on-going maintenance services and retrofit each light with new, energy efficient LED fixtures
- Initiated the process of converting newly acquired streetlights to LED fixtures completing the first 2,000 lights and continuing into FY17/18 to complete all 10,800 locations
- Coordinated major traffic control activities for more than four major events in the City including the Breitling Huntington Beach Air Show, Surf City 10, Marathon, 4th of July Parade and Fireworks, US Open of Surfing, and provided all traffic control for the weekly Surf City Nights



- Obtained funding through OCTA to update traffic signal coordination along Magnolia Street and Brookhurst Street along with adding fiber optic cable, closed circuit TV cameras, advanced traffic signal controllers and improvements to the City's Traffic Management Center at City Hall
- Implemented traffic signal coordination program for the Adams Avenue corridor and added a fiber optic cable communications system from City Hall to Magnolia Street
- Installed new radar feedback signs on Warner Avenue approaching the Algonquin Street intersection to help improve motorist awareness of conditions and advisory speeds through the curved roadway section
- Conducted studies to update speed limit postings on 90 street segments
- Completed Jack Green area of Central Park Remediation
- Installed parking stops at Parking Structure
- Completed Heliport vegetation remediation
- Completed 2nd Phase of Beach Path Repaving - Goldenwest to the Pier
- Completed Surf Museum parking lot slurry
- Completed Heliport slurry
- Completed Giesler parking lot slurry and new ADA ramp and path



THE YEAR IN PHOTOGRAPHS

Guinness Book of World Records
"Circle of Honor Celebration"
Most Surfers on a Paddle Out (511)



4th of July Parade



Circle of Honor



2016-2017

AVP Men's Volleyball
Tournament

Central Park

USA Today's

10 Best Readers Choice Award for Best Beach
in California (2015 & 2016)

#3 of 11 Best Beaches in California by
Conde Nast Traveler (2016)

Named by **Expedia** as
"One of the 55 Most Breathtakingly Beautiful
Destinations in the World" (2016)

Best on the West Beach Bracket from
Coastal Living Magazine (2016)

TIME Magazine 25 Most Instagrammed
Summer Vacation Spots (2016)

Voted by readers of the
Orange County Register (2016):

Best Dog Beach

Named #14 "Best Run City" in the
US by **Wallet Hub** (2016)

What they say about Surf City USA



CITY HALL DIRECTORY

City Attorney(714) 536-5555	Fire Department(714) 536-5411
City Clerk(714) 536-5227	Human Resources(714) 536-5492
- Passports(714) 536-1600	Information Services(714) 536-5515
City Council(714) 536-5553	Library Services(714) 842-4481
City Manager(714) 536-5202	Planning & Building(714) 536-5271
Community Services(714) 536-5486	- Code Enforcement(714) 375-5155
- Beach Operations(714) 536-5281	Police Department(714) 960-8811
Business Development(714) 536-5542	- Emergency911
Finance Department(714) 536-5630	Public Works(714) 536-5431
- Business Licenses(714) 536-5267	Overnight Graffiti Removal(714) 960-8861

Fred A. Wilson, CITY MANAGER

CITY OF **HUNTINGTON BEACH**

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www.huntingtonbeachca.gov



NO STEP