

For the Month of  
July 2008



CITY OF HUNTINGTON BEACH

# Code Enforcement Activity Report

## Overview of June Code Enforcement Activity

**In July 2008**, the Code Enforcement/ Neighborhood Preservation Division opened 303 new cases, conducted 648 inspections, and successfully resolved 264 cases.

**Other achievements included:**

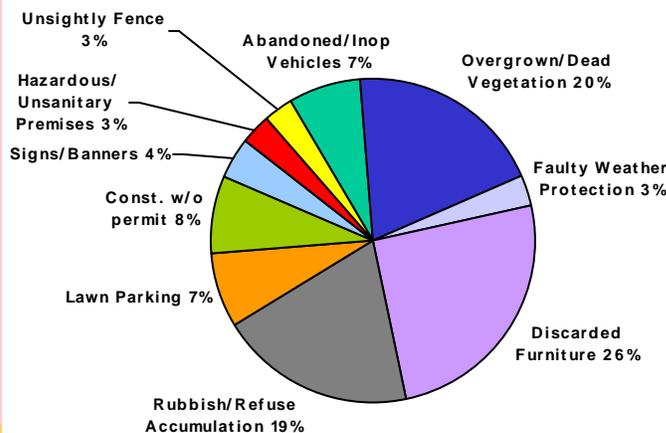
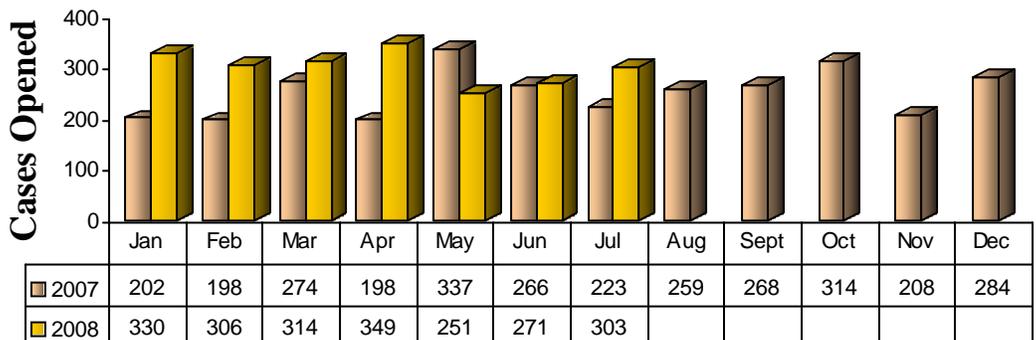
- Received/returned over 1600 phone calls
- Initiated 234 proactive cases
- Responded to 82% of all complaints in 1 day or less
- Inspected 90% of all complaints within 48 hours
- Averaged 1.13 days from initial call to first inspection
- Observed 335 violations and abated 248 violations

- Issued 22 notices of violation and 5 civil citations
- On average, gained compliance within 34 days from the date of the initial complaint
- The second Neighborhood Workshop was held July 23rd at the Ted Fischer Headstart School. Over 40 residents from that area expressed their views and priorities regarding the quality of their neighborhood.

**Mid-year review/comparison of activities: January to July 2007/2008:**

- Opened 23% and closed 28.7% more cases in 2008 than 2007
- Conducted 52.25% more inspections and gained compliance 6.21% faster in 2008 than 2007

### Twelve Month Code Enforcement Case History



**Top Ten Violations by Type**

- Discarded Furniture 26%
- Overgrown/Dead Vegetation 20%
- Rubbish/Refuse Accumulation 19%
- Construction w/o Permit 8%
- Abandoned/Inoperable Vehicles 7%
- Lawn Parking 7%
- Signs/Banners 4%
- Hazardous/Unsanitary Premises 3%
- Faulty Weather Protection 3%
- Unightly/Dilapidated Fence 3%



# Code Enforcement

## Maintaining Your Homes & Neighborhoods

### Community Outreach Fosters Citizen Dialogue

The main components of successful Neighborhood Preservation are: public contact, education, and Community Outreach Programs. To facilitate Community Outreach the second Neighborhood Workshop was held recently to proactively inform residents of the city's, Housing Rehabilitation, Green Building efforts, the various tools and resources available through these programs, while encouraging residents to take active roles in preserving the quality of their neighborhood. Forty-four residents at-

tended the meeting and openly discussed common opportunities and priorities for their neighborhood. The majority of those in attendance appreciated that the city was willing to take time and meet with them to discuss their neighborhood concerns and expressed a desire to hold another Neighborhood Workshop in six months to follow-up on items, chart progress, and discuss any additional concerns or issues.

Staff will follow up with the residents to maintain an open dialogue, to assist them in addressing

the opportunities and priorities brought up at this meeting, and to begin planning for a follow-up workshop per the residents' request in six months.

The next workshop is scheduled for August 28th at 7:00pm, at the Central Library, Rooms C/D, located at 7111 Talbert Avenue. For more information on the Neighborhood Workshops, please contact Neighborhood Preservation Manager Bill Zylla via e-mail at [bzylla@surfcity-hb.org](mailto:bzylla@surfcity-hb.org) or by telephone at (714) 536-5274.

#### To report a Code Violation:

- ✓ Call the Code Enforcement reporting line at:  
**714-375-5155**  
or email:  
[jdemers@surfcity-hb.org](mailto:jdemers@surfcity-hb.org)
- ✓ State the nature of your complaint.
- ✓ Provide the address where the violation exists.
- ✓ Leave your first name and contact information. This is important, as it allows the officer to ask additional questions and provide you with updates if requested.

#### For the status of an existing complaint:

- ✓ Call the City's Automated Inspection Line at:  
**(714) 536-5241**  
and press "22".

Or

- ✓ Contact the Code Enforcement Officer assigned to your case.



**Inoperable Vehicles in Public View** are not only visual blights, but also decrease property values in the surrounding area. Driveway areas are not to be utilized as storage lots for abandoned vehicles, junk and debris, or the storage of discarded appliances. To be declared an operable

vehicle, the vehicle must be "whole and complete", start and run under it's own power, and be registered. A vehicle may never be left un-attended on jacks or blocks. This is a dangerous nuisance and the vehicle may be towed off the property. For more information, please contact Huntington Beach Code Enforcement @ 714.375-5515