"Second Opinion" Services

Anytime you need further clarification, additional confirmation, or a help regarding a land use, zoning, building, permit, code enforcement, or certificate of occupancy matter is necessary, feel free to ask for a "Second Opinion." While we are legally responsible to apply the zoning code, building codes, development regulations, public improvements, and City policies to foster quality development, City staff want to ensure complete and clear information has been given to minimize any confusion. Our commitment is one of open communication designed to ensure the highest quality of entitlement processing, plan checking, code interpretation, inspections, and neighborhood preservation.

Here is the list of ombudspersons to contact for a "Second Opinion:"

Entitlement Processing
- **Jane James, Acting Planning Manager** (714) 536-5271

Zoning Counter, Land Use, Code Requirements, and Planning Plan Check
- **Jason Kelley, Senior Planner** (714) 536-5271

Building and Safety Requirements, Plan Check, and Inspections
- **Mark Carnahan, Inspection Manager** (714) 374-1792

Code Enforcement/Zoning Code Violations
- **Mike Fuentes, Senior Code Enforcement Officer** (714) 536-5261

For further clarification regarding Fire and Public Works requirements, contact:

Fire Prevention Requirements
- **Bill Reardon, Fire Division Chief** (714) 536-5411

Public Works/Engineering Requirements
- **Debbie DeBow, Principal Civil Engineer** (714) 536-5431