



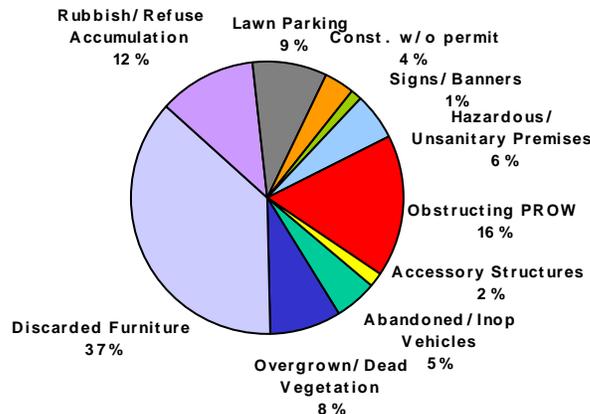
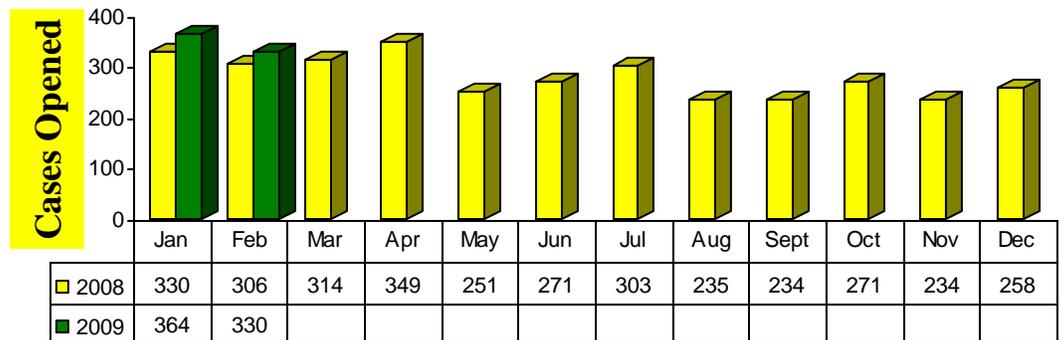
Overview of February Code Enforcement Activity

In February 2009, the Code Enforcement/Neighborhood Preservation Division opened 330 new cases, conducted 713 inspections, and successfully resolved 374 cases.

Other achievements included:

- Received/returned over 1,150 phone calls
- Initiated 273 proactive cases
- Responded to 89% of all complaints in 1 day or less
- Inspected 92.6% of all complaints within 48 hours
- Averaged 1.94 days from initial call to first inspection
- Observed 286 violations and abated 319 violations
- Issued 27 notices of violation and 11 civil citations
- On average, gained compliance within 31 days from the date of the initial complaint
- Completed 15 on-site visits with property owners or responsible parties to educate them on code enforcement violations and resources available to bring their properties into compliance.
- Conducted a Neighborhood Workshop for 20 residents to educate and inform them of City efforts to improve neighborhood quality of life.

Twelve Month Code Enforcement Case History



Top Ten Violations by Type

- Rubbish/Refuse Accumulation 12%
- Discarded Furniture 37%
- Lawn Parking 9%
- Obstructing Public Right of Way 16%
- Abandoned/Inop Vehicles 5%
- Signs/Banners 1%
- Hazardous/Unsanitary Premises 6%
- Overgrown/Dead Vegetation 8%
- Construction w/o permit 4%



Code Enforcement

Community involvement & open communication is the formula for successful Neighborhood Preservation

To report a Code Violation:

- ✓ Call the Code Enforcement reporting line at: **714-375-5155** or email: jdemers@surfcity-hb.org
- ✓ State the nature of your complaint.
- ✓ Provide the address where the violation exists.
- ✓ Leave your first name and contact information. This is important, as it allows the officer to ask additional questions and provide you with updates if requested.

For the status of an existing complaint:

- ✓ Call the City's Automated Inspection Line at: **(714) 536-5241** and press "22".

Or

- ✓ Contact the Code Enforcement Officer assigned to your case.

Public education and public outreach are key components of Neighborhood Preservation/Code Enforcement. As part of the vision for Huntington Beach, the City Council has created goals to insure the preservation and enhancement of neighborhoods, and to provide opportunities for community input through open dialog utilizing community outreach programs.

The Huntington Beach Planning Department's Neighborhood Preservation/Code Enforcement

Division facilitates these goals by holding monthly neighborhood workshops throughout the community. Public input is imperative to the success of these workshops, and is your opportunity to provide direct input to city staff about the needs and issues of your neighborhood.

The workshops also provide an overview of the City's roles and the various resources used in preserving and enhancing neighborhood quality, including: How to identify and resolve common neighborhood issues; Pro-

grams and assistance available for home rehabilitation and improvement projects; Who to contact to report issues and problems; and

"Green Building", energy efficiency, and conservation tips. For additional information or to schedule a Neighborhood Workshop in your area please call Bill Zylla, Neighborhood Preservation Manager @714-536-5274 or email bzylla@surfcity-hb.org.

Community members attending Neighborhood Outreach Programs with Neighborhood Preservation Manager, Bill Zylla (below), and Senior Code Enforcement Officer, Mike Fuentes (Right) explain the Code Enforcement process.

