

For the Month of  
March 2008

# Overview of March Code Enforcement Activity



CITY OF HUNTINGTON BEACH

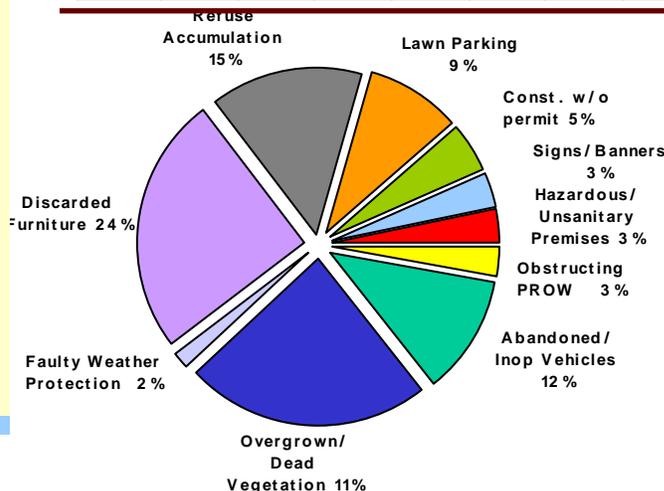
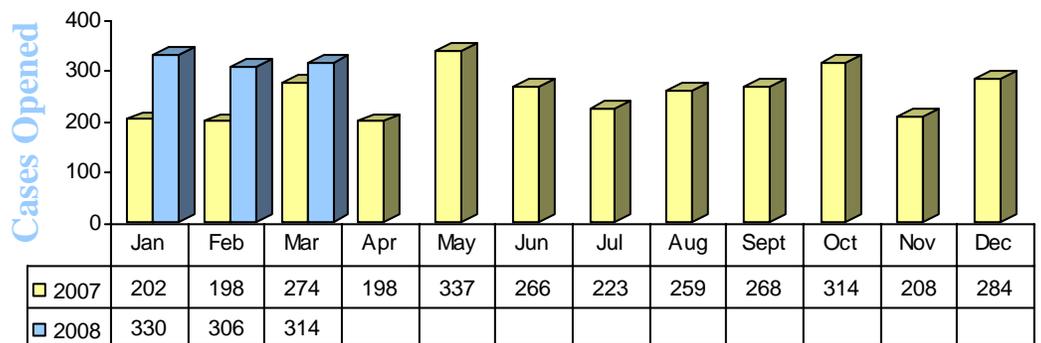
## Code Enforcement Activity Report

In March 2008, the Code Enforcement/ Neighborhood Preservation Division opened 314 new cases, conducted 659 inspections, and successfully resolved 273 cases.

Other achievements included:

- Received/returned over 1700 phone calls
- Initiated 224 proactive cases
- Responded to 74% of all complaints in 1 day or less
- Inspected 77% of all complaints within 48 hours
- Averaged 1.82 days from initial call to first inspection
- Observed 329 violations and abated 302 violations
- Issued 73 notices of violation and 6 civil citations
- On average, gained compliance within 27.81 days from the date of the initial complaint
- Completed 12 on-site visits with property owners or responsible parties to educate them on code enforcement violations and resources available to bring their properties into compliance.
- Provided Code Enforcement information and educational materials at Annual Easter Egg Hunt
- Initiated a link on City website to file code enforcement complaints via e-mail

### Twelve Month Code Enforcement Case History



#### Top Ten Violations by Type

- Discarded Furniture 24%
- Rubbish Accumulation 15%
- Abandoned/Inop Vehicles 12%
- Lawn Parking 9%
- Overgrown/Dead Vegetation 11%
- Obstructing PROW 3%
- Signs/Banners 3%
- Construction w/o Permit 5%
- Faulty Weather Protection 2%
- Hazardous/Unsanitary Property 3%



# Code Enforcement

## Maintaining Your Homes & Neighborhoods

### Residential Property Maintenance Part II

One of the most common signs that a property is not being maintained, in addition to junk and debris, is a vehicle that is inoperable, abandoned, wrecked or left in a partial state of repair, visible from public view. These vehicles not only represent visual blight, but constitute a fire, safety hazard and have the potential for water runoff pollution. Because of this, storing an inoperable vehicle on a driveway, carport or yard area is not permitted in Huntington Beach. The City's Code Enforcement Division enforces codes that require property owners to either: remove the vehicle from the

property, store the vehicle out of public view or repair the vehicle to operable condition. An abandoned or inoperative vehicle is defined as any vehicle which is not legally operable on a state highway. That is, it must be registered, running, and in a condition to be driven legally on the street. Once Code Enforcement staff becomes aware of an abandoned or inoperative vehicle, the first step is noticing the property owner. Even if the property owner is not the owner of the vehicle, he/she has the responsibility to have the vehicle removed from the property or be stored completely out of

public view, or enclosed building (not a carport). If a vehicle has been abandoned on your property, State law includes provisions that allow a property owner to dispose of a abandoned vehicle. This problem most often affects owners of rental property. For additional information on any code violation, or to report an abandoned or inoperable vehicle please call **Code Enforcement at (714) 375-5155**. With your assistance, your Code Enforcement will continue to keep Huntington Beach a healthy, safe, clean community.

#### To report a Code Violation:

- ✓ Call the Code Enforcement reporting line at:  
**714-375-5155**  
or email:  
**jdemers@surfcity-hb.org**
- ✓ State the nature of your complaint.
- ✓ Provide the address where the violation exists.
- ✓ Leave your first name and contact information. This is important, as it allows the officer to ask additional questions and provide you with updates if requested.

#### For the status of an existing complaint:

- ✓ Call the City's Automated Inspection Line at:  
**(714) 536-5241**  
and press "22".
- Or
- ✓ Contact the Code Enforcement Officer assigned to your case.



#### Graffiti Removal

For graffiti removal on City property only, please call the **Public Works Department at (714) 960-8861**. It will take approximately 48 hours to remove the graffiti. Please report graffiti as soon as you see it, so that it will be re-

moved promptly. When making your report, give as many details as possible as to where the graffiti is located and what it is on.

For additional information on any code violation, please call **Code Enforcement at (714) 375-5155**