



## **CLASS 1**

### **HUNTINGTON BEACH FIRE DEPARTMENT**

#### **2014 MAJOR ACCOMPLISHMENTS**

- ❖ Provided 17,200 emergency responses
- ❖ Maintained a customer satisfaction rating of 99%
- ❖ Achieved Insurance Services Office (ISO) rating of Class I Fire Department
- ❖ Completed transition of Marine Safety services into the Fire Department
- ❖ Performed over 6,630 water rescues
- ❖ Increased use of technology for emergency response, mapping and personnel training
- ❖ Placed a State of California Office of Emergency Services fire engine into service
- ❖ Conducted a Junior Lifeguard Program with 920 participants
- ❖ Completed over 8,910 fire inspections and 2,270 plan checks
- ❖ Held a Fire Department open house, which was attended by over 700 people
- ❖ Received approval of the City's Emergency Operations Plan
- ❖ Provided over 100 community and school programs, presentations and fire station tours