



**TO: Honorable Mayor and City Councilmembers**

**FROM: Joan L. Flynn, City Clerk** *JF/BLL*

**DATE: 7/30/2013**

**SUBJECT: SUPPLEMENTAL COMMUNICATION FOR THE JULY 30, 2013, SPECIAL CITY COUNCIL MEETING**

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Attached is Supplemental Communication to the City Council (received after distribution of the Agenda Packet):

Item 1.

1. Anonymous
2. Anonymous
3. John Angevine
4. T. J. Brown
5. Nancy Cathey
6. Bob DeCastro
7. Deborah Gabel
8. Ken Gordon
9. Andrew Hausig
10. Michael Heller
11. Beth Janich
12. Lynette Lilley
13. James Melton
14. Kenneth Smith
15. Ann Turner
16. L. Voorhees

Request: 15247 Entered on: 07/28/2013 11:40 PM

**Customer Information**

**Name:** Anonymous  
**Address:**

**Phone:**  
**Alt. Phone:**  
**Email:**

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 1 - Connie Boardman, Mayor

**Request type:** Problem  
**Priority:** Normal  
**Entered Via:** Web

**Description**

I live close to downtown. Are our families and property safe during large public events, the US Open in particular? Who is going to pay for the extra police needed today to quell the seemingly random violence? Consider denying permits (or similar action) for the US Open in the future. I do not see a single benefit to us for hosting this event that hasn't been compromised (or negated completely) by the misbehaving crowds; and I love surfing. The rioting has to stop. Period.

**Reason Closed**

closed

**Date Expect Closed:** 08/04/2013

**Date Closed:** 07/29/2013 07:46 AM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Request: 15249 Entered on: 07/29/2013 00:16

**Customer Information**

**Name:** Anonymous  
**Address:**

**Phone:**  
**Alt. Phone:**  
**Email:**

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 8 - All Members of City Council

**Request type:** Complaint  
**Priority:** Normal  
**Entered Via:** Web

**Description**

My family does not want the US Open here anymore.

**Reason Closed**

closed

**Date Expect Closed:** 08/05/2013

**Date Closed:** 07/29/2013 07:47 AM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Request: 15305 Entered on: 07/30/2013 3:20 PM By: Johanna Stephenson

**Customer Information**

**Name:** John Angevine  
**Address:**

**Phone:**  
**Alt. Phone:** (714) 594-1663  
**Email:** johnangevine@hmausa.com

**Request Classification**

**Topic:** City Council - Share a Concern      **Request type:** Compliment  
**Status:** Closed      **Priority:** Normal  
**Assigned to:** Johanna Stephenson      **Entered Via:** Email  
**City Council:** 8 - All Members of City Council

**Description**

We are confident that this is not the only email coming in today. First of all we are VERY proud residents of HB and hopefully will be for a long long time. My family takes so much pride in our community that we bring in our extended family from Spain, Illinois and Northern California for the majority of summer every year. We think you guys do a great job and we look forward to cheering for each of you during the best 4th of July Celebration in the USA every year!

I took my 7 year old (HB is the ONLY home he has ever had) to the US Open 3 times over the past couple of weeks and our personal experience was great. Friendly people etc. Candidly, as you can imagine, we were horrified this morning in viewing the riots on the streets where we dine, shop, exercise and socialize with friends and neighbors each day, not just during the US Open but 365 days a year for over 11 years now. As proud as we are to live in the host city of the US Open, we no longer want it if it needs to come at the expense of our town's safety and reputation that you folks have worked so hard to re-build after similar events in the 80's and 90's. Thank you for listening and please consider this as we look toward future events that may not attract the crowds that we want to host. Tonight I will still drive down Main Street proud to live here, proud that my child attends Smith Elementary School and confident that we will insure that the only national headlines Huntington Beach makes are for our people, our beaches and for the safe community that we residents KNOW that it is.

Sincerely,

John Angevine

<http://www.latimes.com/local/lanow/la-me-ln-huntington-beach-riot-social-media-20130729,0,4602387.story>

John Angevine  
 Sr. Group Manager  
 Market Representation

Hyundai Motor America  
 3200 Park Center Drive, 15th Floor, Costa Mesa, CA 92626  
 Phone: 714-594-1663 Mobile: 949-677-3508  
 Email: johnangevine@hmausa.com Web: Hyundai.com Twitter: @Hyundai

**Reason Closed**

The Council Members have received your email regarding the riot following the US Open. There will be a Special Meeting tonight in the City Council Chambers at 5:00 p.m. and you are welcome to come express

~~your thoughts and/or suggestions on how to improve the event.~~  
Thank you for taking the time to send your comments to the City Council.  
Sincerely,  
Johanna Dombo  
Executive Assistant

**Date Expect Closed:** 08/06/2013

**Date Closed:** 07/30/2013 3:20 PM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Dombo, Johanna

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**From:** Angevine, John [HMA] [JohnAngevine@hmausa.com]  
**Sent:** Monday, July 29, 2013 4:46 PM  
**To:** 'city.council@surfcity-hb.org'  
**Subject:** Not your typical Monday

We are confident that this is not the only email coming in today. First of all we are VERY proud residents of HB and hopefully will be for a long long time. My family takes so much pride in our community that we bring in our extended family from Spain, Illinois and Northern California for the majority of summer every year. We think you guys do a great job and we look forward to cheering for each of you during the best 4<sup>th</sup> of July Celebration in the USA every year!

I took my 7 year old (HB is the ONLY home he has ever had) to the US Open 3 times over the past couple of weeks and our personal experience was great. Friendly people etc. Candidly, as you can imagine, we were horrified this morning in viewing the riots on the streets where we dine, shop, exercise and socialize with friends and neighbors each day, not just during the US Open but 365 days a year for over 11 years now. As proud as we are to live in the host city of the US Open, we no longer want it if it needs to come at the expense of our town's safety and reputation that you folks have worked so hard to re-build after similar events in the 80's and 90's. Thank you for listening and please consider this as we look toward future events that may not attract the crowds that we want to host. Tonight I will still drive down Main Street proud to live here, proud that my child attends Smith Elementary School and confident that we will insure that the only national headlines Huntington Beach makes are for our people, our beaches and for the safe community that we residents KNOW that it is.

Sincerely,

John Angevine

<http://www.latimes.com/local/lanow/la-me-ln-huntington-beach-riot-social-media-20130729,0,4602387.story>



**John Angevine**

Sr. Group Manager  
Market Representation

**Hyundai Motor America**

3200 Park Center Drive, 15<sup>th</sup> Floor, Costa Mesa, CA 92626  
Phone: 714-594-1663 Mobile: 949-677-3508

Email: [johnangevine@hmausa.com](mailto:johnangevine@hmausa.com) Web: [Hyundai.com](http://Hyundai.com) Twitter: [@Hyundai](https://twitter.com/Hyundai)

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The information in this email and any attachments are for the sole use of the intended recipient and may contain privileged and confidential information. If you are not the intended recipient, any use, disclosure, copying or distribution of this message or attachment is strictly prohibited. We have taken precautions to minimize the risk of transmitting software viruses, but we advise you to carry out your own virus checks on any attachment to this message. We cannot accept liability for any loss or damage caused by software viruses. If you believe that you have received this email in error, please contact the sender immediately and delete the email and all of its attachments.  
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## **Estanislau, Robin**

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**From:** Surf City Pipeline [noreply@user.govoutreach.com]  
**Sent:** Tuesday, July 30, 2013 3:41 PM  
**To:** CITY COUNCIL; Agenda Alerts  
**Subject:** Surf City Pipeline: Comment on an Agenda Item (notification)

**Request # 15308 from the Government Outreach System has been assigned to Agenda Alerts.**

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**Request type:** Comment

**Request area:** City Council - Agenda & Public Hearing Comments

**Citizen name:** TJ Brown

**Description:** Dear Council Members,

My work prevents me from attending this evening's meeting so I opted to send this in my absence.

We as a city need to stand back a look at the persona that is projected to those who want to visit where we work and live. Are we Surf City USA? or Party City USA? The Register article on July 2nd of this year "Huntington Beach considers stiffer alcohol penalties on holidays" is reactive to the situation that prevails during these large events. Huntington Beach needs to be proactive by creating an atmosphere that promotes the beach but not the booze. Since I moved here from Villa Park in 2002, one of the major sponsors of the US Open has been an alcohol manufacturer of some kind. Whether it is tequila or beer, there always seems to be a 20 foot blow up replica of a bottle somewhere on the beach during the US Open. And now, I've seen a similar blow up beer can in someone's front yard on Indianapolis. (so much for property values)

The ratio of establishments with bars to establishments who do not seems disproportionate on and around Main Street. That ratio is your responsibility. If we are a destination city and all there is to do is drink when people arrive here, that's all they'll do. I am not a tea toddler, I enjoy a cocktail at Dukes or Fred's, but Huntington Beach needs an "Intervention"! Plus, we need to change our persona.

If you are able to modify penalties based on events (per the Register article) , can the city's counsel investigate the ability to levy an event tax on alcohol? Make it too expensive to get drunk in our town. Have Chief Small's police department establish DUI checkpoints on the egress of the city during these large events. Send a message those coming to our city that this is a place to have fun not a place to get drunk & riot.

We the citizens of Huntington Beach gain little by these big events. Traffic and parking become snarled. We have "visitors" dumping trash in our streets, urinating and vomiting in our yards. The net gain is somewhere else than those who live close to the downtown area.

When looking at the available options to address the riots of last Sunday, don't forget the constituency that voted you into office. Those of us who don't live/hide in gated communities are directly impacted by the actions of the "visitors" that come to our city. Please take action that prevents the actions of last Sunday, not simply reacts to them.

TJ Brown

**Expected Close Date: 07/31/2013**

[Click here to access the request](#)

Note: This message is for notification purposes only. Please do not reply to this email. Email replies are not monitored and will be ignored.

Request: 15166 Entered on: 07/24/2013 2:38 PM By: Johanna Stephenson

**Customer Information**

**Name:** Nancy Cathey  
**Address:** 301 7th St.  
 Huntington Beach, CA  
 92648

**Phone:** (714) 960-2351  
**Alt. Phone:** (714) 317-2351 Cell  
**Email:** nacathey@yahoo.com

**Request Classification**

**Topic:** Police - All reassigned inquiries to the PD  
**Status:** Closed  
**Assigned to:** Russell Reinhart  
**Address or Location:** US Open  
**Time of Day:**

**Request type:** Complaint

**Priority:** Normal

**Entered Via:** Web

**Description**

During the Independence Day and US Open of Surfing events, those of us that live downtown realize there will be some issues due to the crowds. Unfortunately it is getting worse as to the interaction of transient visitor and the resident. (1) Cell service - On the 4th of the July part way through the day our cells (Sprint) kept having call failed. We could not make any outgoing calls. Fortunately I believe in land lines. My tenants also had the same issue (ATT service) but they do not have land lines. My plumber who lives on 20th, could call outside areas, but no friends in downtown. The US Open is now going on. Since Monday, I have not been able to receive or make calls intermittently as before. My tenants told me they also were getting call failed messages. So many people rely on just a cell phone now if there is an emergency they will be unable to call out. (2) Destruction of Property - tagging is up. We have been tagged several times in the past few months. Our car parked on the street has been hit twice with no one leaving a note. For years since we live on 7th and olive we have had the inebriated leave beer cans, empty vodka bottles, etc all over our lawn at night. They like to park in front or side of our house, sit on the lawn or curb and party. Monday there was someone trying to back into a parking spot and another car tried to cut them off. Yelling and posturing for 15 minutes before one finally gave in. I thought I would have to call the police because they came close to blows. Sunday we had to run off two girls peeing next to our back gate on the alley. Last night as I drove into the alley there was a group of 5 men standing next to a red car drinking beer. One decided to go up into my planter and start to pee. I leaned on the horn and rolled down my window and told them to stop and leave or I would call the police. (3) Traffic - Cars have been driving pretty fast up off pch to orange and down orange almost hitting people who don't bother to look and just cross the street. Parking is so bad, I had to park 8 blocks away after circling trying to find something close for 20 minutes. I asked the homeowner where I ended up parking if they were having issues since the Open started and was told they also have partying in cars and he picks up condoms off his lawn. I realize this brings in revenue to the city, but it definitely is not making for quality of life. As we pay taxes and work hard to earn enough to live at the beach we should be able to expect better than what we are receiving currently.

**Reason Closed**

Your message was received by the City Council and forwarded to the police department for a response. For any police related problems you are your neighbors are experiencing, please do not hesitate to call the police department non-emergency number 714-960-8825 or 911 for an emergency. Extra police officers are working at the US Open and the downtown area to deal with the problems the US Open presents to residents in the area. Alcohol related issues, public urination, sex in cars and all the related problems are not acceptable and police will deal with them when they see them, but calls from the public help us out.

Russell Reinhart, Captain  
 Uniform Division Commander

**Date Expect Closed:** 08/03/2013

**Date Closed:** 07/25/2013 1:16 PM **By:** Russell Reinhart

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:**

**Date:**

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Request: 15265 Entered on: 07/29/2013 11:17 AM

**Customer Information**

**Name:** Bob DeCastro  
**Address:**  
Huntington Beach, CA

**Phone:** (310) 570-3491  
**Alt. Phone:**  
**Email:** bob.decastro@foxtv.com

**Request Classification**

**Topic:** Inquiry to a City Council Member      **Request type:** Question  
**Status:** Closed      **Priority:** Normal  
**Assigned to:** Johanna Stephenson      **Entered Via:** Web  
**City Council:** 8 - All Members of City Council

**Description**

Media Request: Would like to interview you about US Open of Surfing incident.

**Reason Closed**

Reporter has been contacted by phone. Thank you.

**Date Expect Closed:** 08/08/2013

**Date Closed:** 07/29/2013 11:57 AM    **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Request: 15302 Entered on: 07/30/2013 2:16 PM

**Customer Information**

**Name:** Deborah Gabel  
**Address:** 524 18th Street (and 522)  
Huntington Beach, CA  
92648

**Phone:** (585) 576-7798  
**Alt. Phone:** (585) 576-7799  
**Email:** 2dgabels@gmail.com

**Request Classification**

**Topic:** Inquiry to a City Council Member    **Request type:** Comment  
**Status:** Open    **Priority:** Normal  
**Assigned to:** Johanna Stephenson    **Entered Via:** Web  
**City Council:** 8 - All Members of City Council

**Description**

This Town has a problem. We have extended an open invitation to anyone who wishes to come here and engage in any sort of deviant behavior that is not tolerated elsewhere. The elected body has to determine what the long term vision is for this Town. While there are easy profits to be made from the Surf city Logo, the council has to look to longer term branding. Are you going to end up with a Town that will only attract cheap thrill seekers, criminals and deviants? Are you going to scare away all legitimate business, new development and frightened citizens? What then will happen to your tax base, business profits and property values? Once you head down the road to an inner city, you may never be able to reserve it.

**Reason Closed**

**Date Expect Closed:** 08/09/2013

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Request: 15300 Entered on: 07/30/2013 1:35 PM By: Johanna Stephenson

**Customer Information**

**Name:** Ken Gordon **Phone:** (714) 403-8191  
**Address:** 1516 Pacific Coast **Alt. Phone:**  
 Highway #110  
 HB, CA 92648 **Email:** kgordon@officesolutions.com

**Request Classification**

**Topic:** Inquiry to a City Council Member **Request type:** Question  
**Status:** Closed **Priority:** Normal  
**Assigned to:** Johanna Stephenson **Entered Via:** Email  
**City Council:** 6 - Joe Shaw, Councilmember

**Description**

Joe,

Good Afternoon.

My name is Ken Gordon. My family and I live downtown and we are very disappointed with the trouble that occurred Sunday Evening. The US open is a great event for our city, but the wrong crowd is being drawn to attend. This is has now become the single most important issue to me in terms of voting for a City Council member. Please let me know where you stand on the issue and what you plan on doing to assure nothing like that happens again. Your response will determine if I vote for you in the next election. Furthermore, I have lots of friends downtown and I will be sharing your response with them and encouraging them to vote for council members that respect residents interests and not just those of local businesses.

Regards,

Ken Gordon  
 1516 Pacific Coast Highway  
 Unit 110  
 Huntington Beach, CA 92648  
 Mobile Phone 714-403-8191 | Fax 714 536-3695  
 kgordon@officesolutions.com

**Reason Closed**

Councilmember Joe Shaw has received your email regarding the riot following the US Open and will respond to you directly. However, I wanted to inform you that here will be a Special Meeting tonight in the City Council Chambers at 5:00 p.m. and you are welcome to come express your thoughts and/or suggestions on how to improve the event.

Thank you for taking the time to send your comments to the City Council.

Sincerely,  
 Johanna Dombo  
 Executive Assistant

**Date Expect Closed:** 08/09/2013**Date Closed:** 07/30/2013 1:36 PM **By:** Johanna Stephenson**Enter Field Notes Below**

**Request: 15252 Entered on: 07/29/2013 06:45 AM**

**Customer Information**

**Name:** Andrew Hausig  
**Address:** 7290 arcadia dr  
Huntington Beach, CA  
92648

**Phone:** (714) 328-1936  
**Alt. Phone:**  
**Email:** ahausig@verizon.net

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 8 - All Members of City Council

**Request type:** Complaint  
**Priority:** Normal  
**Entered Via:** Web

**Description**

In seeing Huntington Beach on the news, maybe it's time for the city to cancel the World Cup of surfing? If it isn't bad enough we have to deal with these crowds of obnoxious drunken people for 8 + days what happened post the event last night in downtown was a complete disgrace.

**Reason Closed**

The Council Members have received your email regarding the riot following the US Open. We are in the process of coordinating a Special Meeting to be held tonight in the City Council Chambers at 5:00 p.m. Thank you for taking the time to send your comments to the City Council.

Sincerely,  
Johanna Dombo  
Executive Assistant

**Date Expect Closed:** 08/08/2013

**Date Closed:** 07/30/2013 10:25 AM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Request: 15263 Entered on: 07/29/2013 10:46 AM**

**Customer Information**

**Name:** Michael Heller  
**Address:** 5641 Riviera Dr.  
Huntington Beach, CA  
92647

**Phone:** (949) 244-5024  
**Alt. Phone:**  
**Email:** michael.s.heller@boeing.com

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 8 - All Members of City Council

**Request type:** Complaint  
**Priority:** Normal  
**Entered Via:** Web

**Description**

As a resident and homeowner in Huntington Beach, I am extremely concerned with the events leading up to Sunday's riot on Main St. These events should have never escalated to these levels especially in our town. There needs to be a police presence great enough to thwart the initial triggers which led to the overall riot. The US Open of Surfing is integral to our town's lifestyle and should be managed in a way where people can feel safe and enjoy the event. Whatever the cost, the police must be provided the tools and manpower necessary to manage these events safely and ensure small disturbances are resolved quickly and are never allowed to escalate to these levels. This incident needs review by City Council to determine root cause and how to mitigate potential future incidents.

**Reason Closed**

The Council Members have received your email regarding the riot following the US Open. We are in the process of coordinating a Special Meeting to be held tomorrow night in the City Council Chambers. Please watch our website for details to follow.

Thank you for taking the time to send your comments to the City Council.

Sincerely,  
Johanna Dombo  
Executive Assistant

**Date Expect Closed:** 08/05/2013

**Date Closed:** 07/29/2013 10:52 AM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Request: 15306 Entered on: 07/30/2013 3:22 PM By: Johanna Stephenson

**Customer Information**

**Name:** Beth Janich  
**Address:**  
 Huntington Beach, CA

**Phone:** 714-965-3918  
**Alt. Phone:**  
**Email:** bjanich@hmausa.com

**Request Classification**

**Topic:** City Council - Share a Concern      **Request type:** Complaint  
**Status:** Closed      **Priority:** Normal  
**Assigned to:** Johanna Stephenson      **Entered Via:** Email  
**City Council:** 8 - All Members of City Council

**Description**

From: Janich, Beth [HMA] [mailto:bjanich@hmausa.com]  
 Sent: Monday, July 29, 2013 10:18 AM  
 To: CITY COUNCIL  
 Cc: Janich, Paul; SanMamaSan; Ray  
 Subject: HB Riots

Dear City Council,

I think that I speak for the majority of the tax paying residents of HB when I say ENOUGH. This is ridiculous. We are sick and tired of the trash, the fights, the drunk drivers, the parking nightmare and the riots that this event brings into our city every year. Drunk teenagers are NOT the type of tourists that HB needs to be courting. Please stop!!!

<http://www.latimes.com/local/lanow/la-me-ln-huntington-beach-riot-social-media-20130729,0,4602387.story>

**Reason Closed**

The Council Members have received your email regarding the riot following the US Open. There will be a Special Meeting tonight in the City Council Chambers at 5:00 p.m. and you are welcome to come express your thoughts and/or suggestions on how to improve the event.

Thank you for taking the time to send your comments to the City Council.

Sincerely,  
 Johanna Dombo  
 Executive Assistant

**Date Expect Closed:** 08/06/2013

**Date Closed:** 07/30/2013 3:22 PM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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Request: 15262 Entered on: 07/29/2013 10:44 AM By: Johanna Stephenson

**Customer Information**

**Name:** Lynette Lilley  
**Address:**

**Phone:** (714) 803-5070  
**Alt. Phone:**  
**Email:** HBLilley@verizon.net

**Request Classification**

**Topic:** City Council - Share a Concern      **Request type:** Question  
**Status:** Closed      **Priority:** Normal  
**Assigned to:** Johanna Stephenson      **Entered Via:** Phone  
**City Council:** 8 - All Members of City Council

**Description**

From: LLilley [mailto:HBLilley@verizon.net]  
 Sent: Monday, July 29, 2013 10:25 AM  
 To: CITY COUNCIL  
 Subject: US OPEN OF RIOT

Huntington Beach City Council Member:

SHAME ON YOU HB CITY COUNCIL! Watching our city being ripped apart on Sunday, July 28, 2013 makes me absolutely sick to my stomach and I place the blame on you. Many citizens complained last year but it fell on deaf ears. For the past several years, this US Open Surfing event has gotten progressively out of hand and this year I am not surprised that it ended with a riot. Every year I complain and every year the citizens of the downtown area of Huntington Beach are SOLD OUT to the highest bidder. This year, VANS was the winner and again, we lose. The event has gone far away from a surfing event and more to be a 3-ring circus. What does MODEST MOUSE have to do with surfing? Why do we need concerts at all? Hey, here's a suggestion, have a low key local surf band play surf music. This is about surfing is it not? The event is way too big and commercialized. I think it is safe to say most of the people who attend this don't watch the surfing event. They are there to drink, gawk at the women and cause trouble. I have seen disgusting words written with markers on young men and women's bodies, clearly visible to children. Families trying to shield their children from those things and other bad behaviors at the event. Under age teens drinking alcohol out of athletic bottles or fast food drink cups. What do you expect?

Yesterday was disgusting to say the least. The fun was over and the crowd did not like it so they created their own fun. There were scared tourists who fled with their children into local businesses who locked their doors. One frightened couple from Idaho said they planned to cut their trip short and leave the city that night. This is NOT a family friendly event. NO WAY! There were fights going on up and down the streets, people yelling and illegal fireworks going off. My husband called 911 about a group of men fighting down on Palm Avenue but we never saw the police. The men carried on down the street and we finally went to bed. Instead this morning my husband finds a voice mail from the police department, asking if the fight was still going. That call was placed 30 minutes after he made the call. I don't feel protected. Our resources were all down on Main Street trying to regain the peace so basically we citizens were on our own!!

After the costs for police, repairs of damage and clean up, did the city make the money it had hoped? I can tell you that I lose money as every year I must miss a week from work so I can protect the house. If I leave, I will most likely come home to find someone parked in or blocking my driveway. If I dare suggest to someone to please not park in front of my driveway, I am hit with a barrage of foul language, calling me every name in the book. How dare I not allow them to block my driveway. At least this year no one pulled their pants down and defecated in my side yard. Last year I counted 3 young men walking down my driveway and relieving themselves without thought. Those were the ones I caught. Will the city cover

~~medical expenses incurred because I contracted a disease from working in my flowers after someone~~  
used the flower beds for their toilet? What about all the trash my husband and I and neighbors must pick up and toss ourselves? We watch these "visitors" drive down the street, open their car doors and dump their trash onto the street before driving off home. I am talking boxes of trash filled with cups, bottles and fast food wrappers!

Before this event started this year, I contacted Chris Cole about having the city place porta-potties and trash receptacles all throughout the neighborhoods because the people who live here are sick of picking up the trash left by these horrible "visitors" to our city and those who have drank so much must relieve themselves somewhere when en route to their vehicles. Chris told me neither the city OR Van's would not accommodate the citizens with those services because no one wanted to be responsible or liable for them. Thanks city council. Instead, I had to stay home, lose income and protect my home. No thanks to you.

How about keeping this event AS A SURF EVENT? Keep it a SURF event only, no concerts, nothing extra. The people who live here are sick to death of this. It is enough we deal with the craziness that comes with the 4th of July. You have allowed all these bars in the downtown area and you should know that alcohol plus crowds of that size result in trouble. You can't have it all! Get rid of some of those bars or stop having these events that draw these crazy, out of control crowds. This is absolutely senseless to create such environments that result in mobs to swarm on this town. My husband and I along with the neighbors will be watching to see how you handle this. If you do nothing but only say, "We'll just add more police presence next year" then you will find we will not support you come reelection time or earlier if need be. Our goal will to be to push you out and support a candidate who lives in the downtown area and who will have our best interest in mind. Shame on you city council. SHAME ON YOU!

Sincerely,

Lynette Lilley  
(714) 803-5070

**Reason Closed**

Dear Ms. Lilley,

The Council Members have received your email regarding the riot following the US Open. We are in the process of coordinating a Special Meeting to be held tomorrow night in the City Council Chambers. Please watch our website for details to follow.

Thank you for taking the time to send your comments to the City Council.

Sincerely,

**Date Expect Closed: 08/05/2013**

**Date Closed: 07/29/2013 10:50 AM By: Johanna Stephenson**

**Enter Field Notes Below**

**Notes:**

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Request: 15274 Entered on: 07/29/2013 2:11 PM

**Customer Information**

**Name:** james melton  
**Address:** 206 2nd St  
 Huntington Beach, CA  
 92648

**Phone:** 714 374 0022  
**Alt. Phone:**  
**Email:** jamesm@socal.rr.com

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 8 - All Members of City Council

**Request type:** Complaint  
**Priority:** Normal  
**Entered Via:** Web

**Description**

Yes, they got Main Street cleaned up quickly last night and this morning, thank you. The street sweeper was doing laps even before all of the police in riot gear left last night. I think most are missing the big picture here. We as a city, have shamefully brought this upon ourselves--AGAIN. This event, reportedly the largest surf contest in the world, is less about surfing, and more about the spring-break-like circus and ongoing 9-day party--that's the reality. Add to this, that downtown Huntington Beach has earned its reputation as a place where one can go and get crazy without repercussions. The police, while they do a great job with the limited resources at hand, are woefully understaffed and often unseen in the downtown neighborhoods; they appear to be focused almost exclusively on Main Street. The downtown residents are forced to put up with unruly, brash, disrespectful, obnoxious, young individuals drinking, smoking marijuana (etc.), urinating, vomiting, loitering, trespassing, and yelling and cursing at full volume in our streets and alleys, at almost all hours of the day and night, during the days and nights of the US Open. The attitude of our great city, seems to be just, "keep the peace," rather than, "enforce the laws." Every HB resident, whether they live downtown or not, should find this, totally unacceptable.

I called the police multiple times regarding the above ongoing problems while they were happening, and the police never showed up. Very disappointing. My house is only one block from the event. Was it too far for service, or the crimes were too minor for them to deal with? I know that they have bigger problems to deal with, most of which, will never make the news. I stand behind our police force 100%, and I'm not illustrating that they don't care, but that they need more resources. From my limited knowledge on the topic, this appears to be a direct result of (limited) dollar flow as directed by our local government. The promoter, whoever approves this event at the city level, and all who profit from this hell (read "event") that comes to our neighborhood, should be made accountable to the residents, as we have to put up with this mess day in, day out, for over a week straight. The obligatory street sweepers at 4am are just a token gesture of cleanup. From where I sit, it was easy to see this pressure cooker building up for not just the 9 days, but for years preceding this unfortunate event. I'm not down on surfing. I'm not down on the police. This whole thing is completely preventable, and it was allowed to get out of control. AGAIN.

It's all about the dollars, and someone, some companies, and the city, must be making huge profits at the expense of the downtown residents. It's a safe bet, that the vast majority of the attendees at this enormous event, couldn't name even one surfer in the contest. With skateboarding, BMX, two days of concerts, a huge retail pavilion, etc., it's no longer about the surfing. It's about the mass party and getting crazy. The event should be eliminated, or at very least, scaled back to be only surfing (and only for 3 days maximum). Also, our police should be given the necessary resources and directives, to enforce the law (throughout the rest of the year as well).

My great neighborhood looked like a war zone last night, with well over 100 police officers in riot gear, headed for Main Street in groups of 10-25 at a time. Shame on whoever is responsible for attracting these unruly crowds to the jewel of our fair city. We've just turned the clock back to 1986. Very sad.

James Melton

206 2nd Street

***Reason Closed***

The Council Members have received your email regarding the riot following the US Open. There will be a Special Meeting tomorrow night in the City Council Chambers beginning at 5:00. Please watch our website for details to follow.

Thank you for taking the time to send your comments to the City Council.

Sincerely,

**Date Expect Closed:** 08/05/2013

**Date Closed:** 07/29/2013 4:32 PM **By:** Johanna Stephenson

**Enter Field Notes Below**

**Notes:**

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**Notes Taken By:**

**Date:**

Request: 15280 Entered on: 07/29/2013 4:28 PM

**Customer Information**

**Name:** Kenneth Smith  
**Address:** 502 20th St.  
Huntington Beach, CA  
92648

**Phone:** 714-969-5011  
**Alt. Phone:**  
**Email:** hbfan@earthlink.net

**Request Classification**

**Topic:** Inquiry to a City Council Member      **Request type:** Question  
**Status:** Closed      **Priority:** Normal  
**Assigned to:** Johanna Stephenson      **Entered Via:** Web  
**City Council:** 1 - Connie Boardman, Mayor

**Description**

The recent events concluding the U. S. Open only underscores the inherent problems our city fails to address. The 4th of July was a nightmare for those of us living downtown. My wife & I reside on 20th Street. "Bottle rockets" along with M-80' s & other obviously illegal devices. The streets were left a total mess & the stench the next day was nauseating. I called the police (as did our neighbors) on several occasions. The responding officers would cruise by, things would escalate after the officers left. The free concerts during the U.S. Open only encourages these unruly, drunk crowds to attend. Trash was left behind on the street (fast food debris, bottles, etc.) & no city crews came by to clean up. What once was a very nice place to reside is fast becoming unbelievable.. The city leaders should be ashamed of themselves for their lack of action. I could not believe it when the Council approved the sale of "safe" fireworks. There is no such thing. The obvious need for revenue trumps the quality of life for those of us who pay high prices & taxes for the privilege of living here. Sad.

**Reason Closed**

This year is the last of the two-year trial period for legalized fireworks. Unless the City Council decides to continue having legal fireworks or a voter referendum is passed, fireworks will not be allowed next year. Thank you for taking the time to send your message to the City.

**Date Expect Closed:** 08/08/2013

**Date Closed:** 07/29/2013 4:31 PM **By:** Johanna Stephenson

**Enter Field Notes Below**

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**Notes Taken By:**

**Date:**

Request: 15253 Entered on: 07/29/2013 08:45 AM

**Customer Information**

**Name:** Ann Turner  
**Address:** 1415 california st #3  
Huntington Beach, CA  
92648

**Phone:** (949) 412-5206  
**Alt. Phone:**  
**Email:** myloveluca@gmail.com

**Request Classification**

**Topic:** City Council - Share a Concern  
**Status:** Closed  
**Assigned to:** Johanna Stephenson  
**City Council:** 8 - All Members of City Council

**Request type:** Question  
**Priority:** Normal  
**Entered Via:** Web

**Description**

I am EXTREMELY disappointed with what happened yesterday downtown at the US open. I have lived in Huntington Beach for years, and only see the problems with the crowds getting worse. I would like to be notified if there is to be any public meetings regarding this subject. I am so thankful I thought better than to take my 5yr old on a bike ride through our neighborhood yesterday afternoon.

**Reason Closed**

The Council Members have received your email regarding the riot following the US Open. There will be a Special Meeting tonight in the City Council Chambers at 5:00 p.m. and you are welcome to come express your thoughts and/or suggestions on how to improve the event.

Thank you for taking the time to send your comments to the City Council.

Sincerely,  
Johanna Dombo  
Executive Assistant

**Date Expect Closed:** 08/08/2013

**Date Closed:** 07/30/2013 10:29 AM **By:** Johanna Stephenson

Enter Field Notes Below

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Notes Taken By: \_\_\_\_\_ Date: \_\_\_\_\_

Request: 8960 Entered on: 08/09/2011 09:39 AM By: Johanna Stephenson

**Customer Information****Name:** L voorhees**Phone:** (714) 969-8942**Address:****Alt. Phone:**

Huntington Beach, CA

**Email:** l.voorhees1@verizon.net**Request Classification****Topic:** Beach Maintenance**Request type:** Complaint**Status:** Closed**Priority:** Normal**Assigned to:** Chris Cole**Entered Via:** Email**Address or Location:****Time of Day:****Description**

Was wondering did any of you drive down PCH Monday morning after the US open??? How sad it was to see ALL the discusting trash along the curbside of our streets. It was an absolutly disgrace to see. When the city wants to hold events like these to bring in \$\$\$\$ , you would think you would consider some type of a clean up program that you would have in store to clean up after these inlanders. I mean they have no respect for our beaches, its clearly obvious...Just saying....

**Reason Closed**

emailed customer.

**Date Expect Closed:** 08/23/2011**Date Closed:** 08/12/2011 3:58 PM **By:** Chris Cole**Enter Field Notes Below****Notes:****Notes Taken By:** \_\_\_\_\_**Date:** \_\_\_\_\_**Follow-up Information**

#1: 08/12/2011 3:57 PM - Email Message sent to customer by Chris Cole

L Voorhees,

Thank you,

I absolutely agree that Main Street was a disaster after the event. The promoter pays for additional cleaning services in the downtown area, but it is apparent it was not enough. I will ask for additional services next year and also request for a street sweeper to clean the streets overnight during the busy weekend. Unfortunately, we do not have the ability to stop people from handing out literature. That seems to be the biggest cause of the litter.

Thank you for expressing your concerns.

Chris Cole  
Specific Events Coordinator  
714-374-5312